

Risk communication: tools and approaches

Management Board meeting 12 December 2018



- 1. Frameworks for risk communications
- 2. Risk communication in practice
- 3. Looking ahead

1. Frameworks for risk communication



LEGISLATIVE FRAMEWORK







Regulation (EC) No 178/2002, *Article 40*

- Communicate on its own initiative
- Objective, reliable, easily accessible information to public and interested parties
- Collaboration with Commission and MS to ensure coherence
- Cooperation with MS with regards to public information campaigns



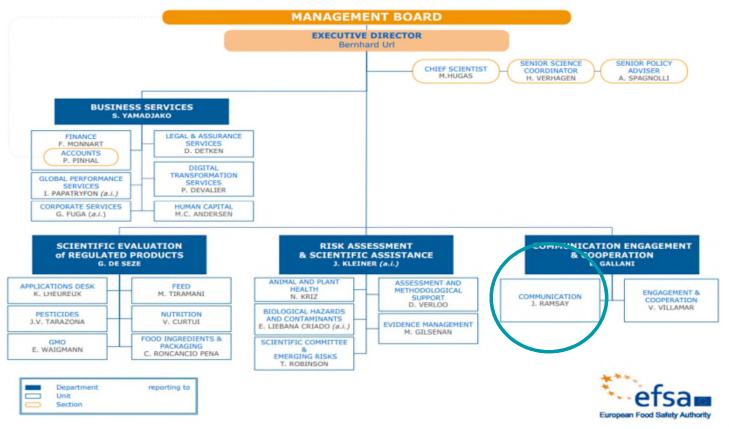
STRATEGIC FRAMEWORK: EFSA 2020





OPERATIONAL FRAMEWORK

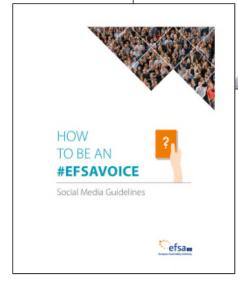
Organisational Structure on 01/09/2018





GUIDING PRINCIPLES









ADDPTED OF HAME DEED dri 13.2903/juhr 2013 MAN

Draft Guidance on Communication of Uncertainty in Scientific Assessments

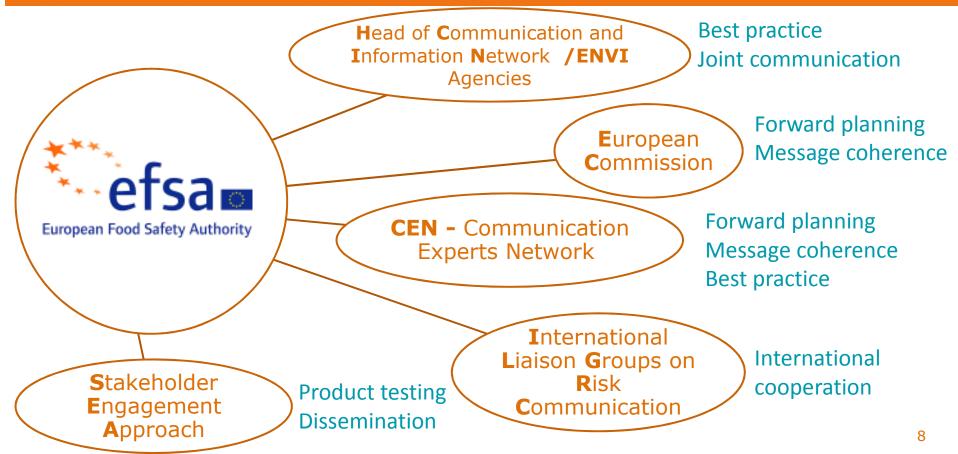
European Food Safety Authority, Andy Hart, Laura Maxim, Michael Segrist, Natalle Von Goetz, Cristina da Cruz, Caroline Meten, Claf Mosbach-Schulz, Majlinda Lahaniatis, Anthony Smith and Anthony Hardy

This document provides guidance for communicates on how to communicate the sortius expressions of uncertainty described in EFSA's Guidance document on uncertainty analysis in scientific assessments. It is don contains specific guidance for assessments are loss contains specific guidance for assessments are report the virious supersoins of uncertainty in selectific assessments and locating the specific guidance for exhibiting supersoins of uncertainty in selectific assessments and locating the specific guidance for each specific and uncertainty and activities which are also specific and the specific and the specific communicators should use the quintaince for the entry and informed authorities while assessors should use the authority for the theritoid level. The expression of



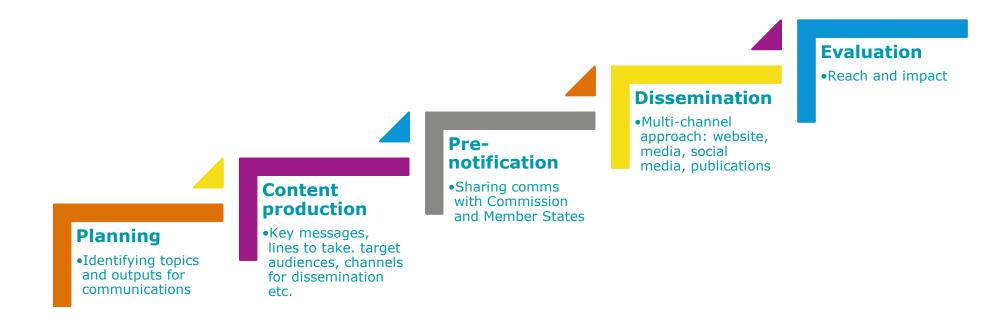


COHERENCE AND COOPERATION





CONTENT PRODUCTION / DISSEMINATION FLOW





RISK PERCEPTION





Social research that can best inform risk assessment and communication and support EFSA strategy 2021 -2027



Public polling on foodrelated risks through Eurobarometer

Targeted audience research

EFSA Strategy 2020

2015

2. Risk communication in practice



HOW?

MULTIMEDIA

- Videos
- Interactive tools
- Infographics,
- Data visualisation

EFSA WEBSITE

- News,
- Lay SummariesFactsheets
- Topics ■ Alerts,
- Events
- Newsletter

EFSA JOURNAL

 All EFSA scientifc outputs



SOCIAL MEDIA

- Twitter,
- LinkedIn
- YouTube

MEDIA RELATIONS

- Questions and Answers
- Statements
- Interviews
- Responses to media queries

SCIENTIFIC OUTREACH

- Science networks
- Infosessions
- Scientific Conferences
- Webinars



EFSA JOURNAL



calculated, considering the RPA as occurrence value for all types of fish, fish products and crustaceans. Mean dietary exposure across different European dietary surveys and age classes would range from 0.1 to 5.0 ng/kg body weight (bw) per day. For high and frequent fish









WEBSITE EVOLUTION (2006-present)





SOCIAL MEDIA



Main account launched in 2012

Followers: +26k

Thematic accounts launched 2016

- @Plants_EFSA +1200 followers
- @ Methods_EFSA +600 followers



in

Channel opened in 2012

- **+200** videos
- +1M views

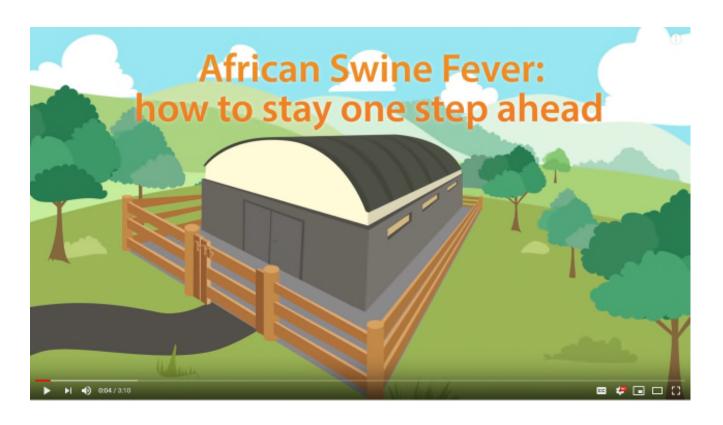
LinkedIn account launched in 2012

+42k followers





MULTIMEDIA @ EFSA (NOT JUST VIDEOS!)





MEDIA HIGHLIGHTS (Sept - Nov)



'Agencia europea pide inversiones para evaluar alimentos con más transparencia'



'Why a European agency post can be an excellent destination for researchers'



'Unsere aktuelle Titelgeschichte: Reizthema Essen'



'Head of EU food safety watchdog calls for budget to be doubled'

EL PAÍS

'Lo orgànico no es ni màs seguro ni màs nutritivo'



'EFSA ED: Our advice should not be misused for short-term political interests'



'Living Planet: Who keeps our food safe?'

3. Looking forward



PREPARING FOR THE FUTURE

- EC proposal to amend General Food Law
- MB recommendations on EFSA external evaluation
- EFSA Strategy 2021-2027
- Customer satisfaction surveys