

Risk communication: tools and approaches

Management Board meeting 10 October 2018



- 1. Frameworks for risk communications
- 2. Risk communication in practice
- 3. Looking ahead

1. Frameworks for risk communication



LEGISLATIVE FRAMEWORK







Regulation (EC) No 178/2002, *Article 40*

- Communicate on its own initiative
- Objective, reliable, easily accessible information to public and interested parties
- Collaboration with Commission and Member States to ensure coherence
- Cooperation with Member States with regards to public information campaigns



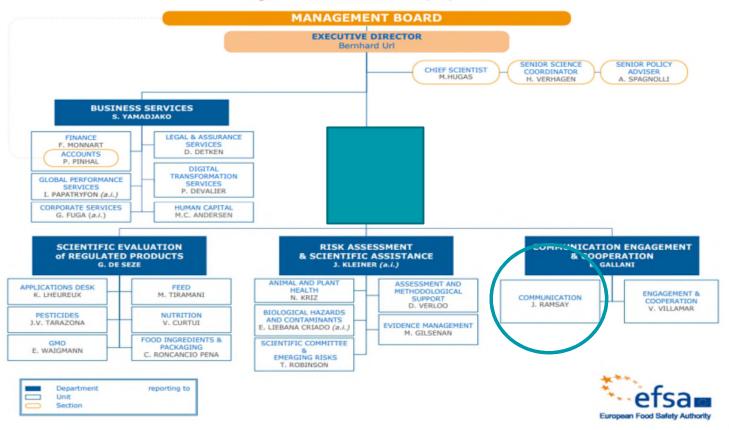
STRATEGIC FRAMEWORK: EFSA 2020





OPERATIONAL FRAMEWORK

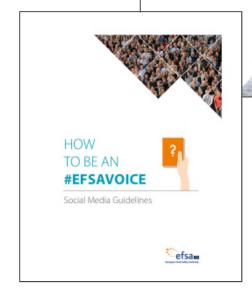
Organisational Structure on 01/09/2018





GUIDING PRINCIPLES









Draft Document for Public Consultation

NG UP A STORM

PROVEN RECIPES FOR

efster

Draft Guidance on Communication of Uncertainty in Scientific Assessments

European Food Safety Authority, Andy Hart, Laura Maxim, Michael Segnist, Natalie Von Gootz, Cristina da Chuz, Caroline Metern, Olaf Hosbach-Schulz, Majfinda Latanieltis, Anthony Smith, and Anthony Hardy

1 Abstract

9 This document provides guidance for communicators on how to communicate the various expressions of uncertainty described in EFSAV Guidance document on uncertainty analysis in scientific assessments. It also contains opening patients are assessors on how best to report the various assessments. It also contains opening provides a template for identifying expressions of a uncertainty in scientific assessments and lounding the specific guidance for each expression. How quidance is shutched according to EFSAV three bread categories of target acclaimes "verty", "informed and functional livels, Communicators should use the plactice for the entry and informed an addresses, while assessors should use the technical livels of the expression of authorities."



COHERENCE AND COOPERATION





CONTENT PRODUCTION / DISSEMINATION FLOW





WHO?



RISK MANAGERS



POLICY MAKERS



RISK ASSESSORS



SCIENTIFIC COMMUNITY









PARTNERS





MEDIA



RISK PERCEPTION



CONTRACT LEGISLATION SERVICES

STATE DESCRIPTION OF THE PROPERTY OF THE PROPER

Social research that can best inform risk assessment and communication and support EFSA strategy 2021 -2027



Public polling on foodrelated risks through Eurobarometer

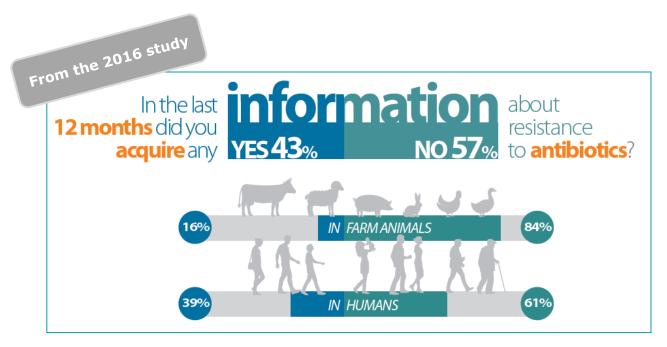
Targeted audience research

2015 ----- EFSA Strategy 2020

2020



Example: **EU Insights**



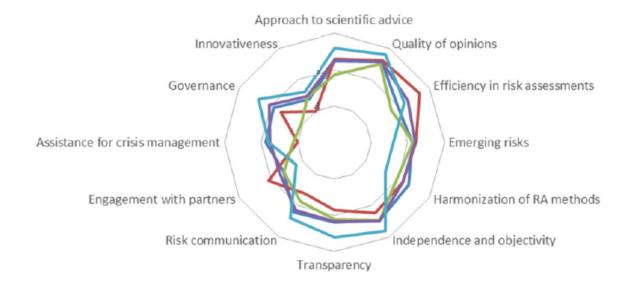
- Three studies undertaken to date
- Topics selected in line with EFSA's risk assessment work
- Cover EU Member States only
- Published in EFSA Journal



Example: Reputation Barometer

| Member state authorities | European Commission | | environmental | Scientific community |
|--------------------------|------------------------|----|---------------|----------------------|
| 46 | 33 | 20 | 3 | 42 |





- Different audiences gave different importance to key attributes of EFSA's work
 - Advisory Forum
- European Commission
- Food industry
- Consumers and NGOs
- Scientific Community



DRIVERS AND LEVERS

Technological change

Societal expectations

Trends in mass communication

Political context

The unknown

2. Risk communication in practice



HOW?

MULTIMEDIA

- Videos
- Interactive tools
- Infographics,
- Data visualisation

EFSA WEBSITE

- News,
- Lay Summaries
- Topics
- FactsheetsEvents
- Alerts,
- Newsletter



■ Infosessions

■ Webinars

■ Scientific Conferences

16



EFSA JOURNAL



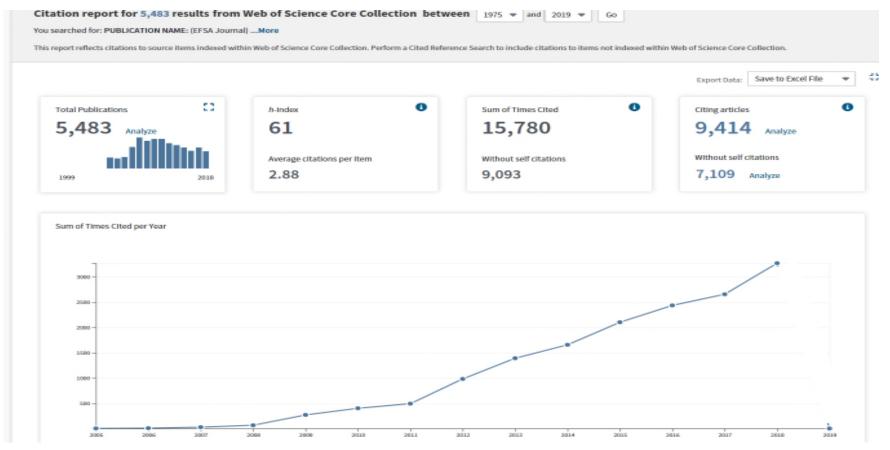
not suitable for a reliable exposure assessment. The hypothetical dietary exposure was calculated, considering the RPA as occurrence value for all types of fish, fish products and crustaceans. Mean dietary exposure across different European dietary surveys and age classes would range from 0.1 to 5.0 ng/kg body weight (bw) per day. For high and frequent fish





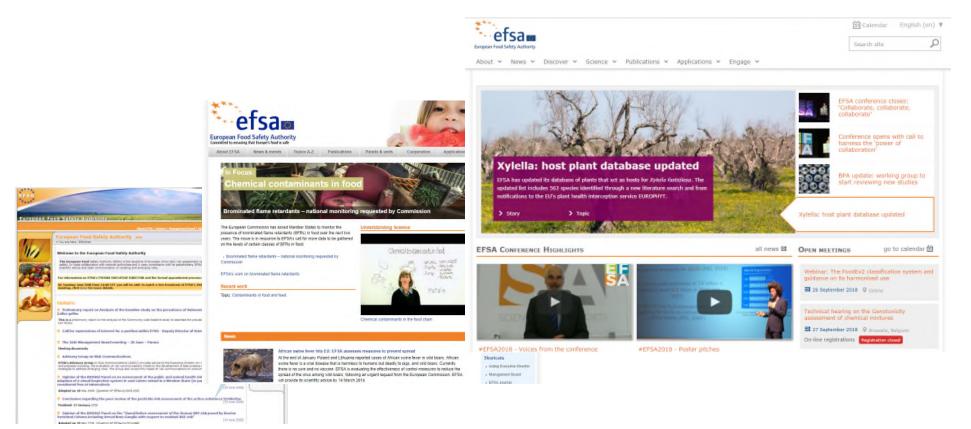


INCREASING IMPACT





WEBSITE EVOLUTION (2006-present)





SOCIAL MEDIA



Main account launched in 2012

Followers: +24k

Thematic accounts launched 2016

- @Plants_EFSA
- @ Methods_EFSA



Channel opened in 2012

- **+200** videos
- **+500k** views



LinkedIn account launched in 2012

■ +33k followers





MULTIMEDIA @ EFSA (NOT JUST VIDEOS!)

INFOGRAPHICS



INTERACTIVE TOOLS



VIDEOS



SOCIAL MEDIA





MEDIA HIGHLIGHTS (Jan - August 2018)



ED opinion piece in Nature



Press point closing the PEST Committee

LE FIGARO

Bruxelles veut tirer les leçons de l'affaire du glyphosate



Il est temps d'arrêter le grand manège des pesticides!

La France Agricole

Dans les Balkans, le vaccin salvateur

Daily **Mail**

Microplastics are found in more than 90 PERCENT of popular brands of bottled water



Resistenza antibiotici 'minaccia salute pubblica' Ue



EU Commission wants new Powers to vet product safety



Patatine, biscotti & Co: nuovi obblighi per chi li produce, cibi meno a rischio



Neue Acrylamid-Richtlinien EU verbietet starkes Frittieren von Pommes



EU expected to vote on pesticide ban after major scientific review

Science Newsline

Pesticides Give Bees a Hard Time



BBC interview with José
Tarazona on neonicotinoids

EL PAÍS

Los insecticidas neonicotinoides son un riesgo para las abejas, según la EFSA

3. Looking forward



PREPARING FOR THE FUTURE

- EC proposal to amend General Food Law
- Management Board recommendations on EFSA external evaluation
- EFSA Strategy 2021-2027
- Customer satisfaction surveys



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