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TRANSFORMATION SERVICES

NOTE TO THE MANAGEMENT BOARD

Update on business transformation and technology

Since its adoption in 2013, the Management Board has requested an annual update on the performance of the IT operational strategy 2014-2020, and specifically on its continuous business alignment with the EFSA Strategy 2020, adopted by the Board in March 2016. The Audit Committee serves as the monitoring forum for review and advises the Board.

This presentation gives an oversight of the performance and execution the IT Strategy during the current year and over its entire period, first reminding the current Audit Committee of the original strategic plan for IT and its original commitments 2013.

December 2019 marks the closure of the governance of the IT Operational Strategy 2014-2019 and its performance ambitions. The benchmarking and operational result demonstrates the success of the IT operational strategy 2014-2020 while presenting those areas that will be changed or improved during the next strategic cycle 2020-2027.

This new technology strategy, fully integrated with EFSA's strategic directions for 2027, will bring a new governance and roadmapping approach to technology, one that is better integrated with the Commission and agency strategy for the use of advanced technologies, analytics, and data, as well as delivering more integrated enabling services to the organisation and its stakeholders. 2020 will be a transition year during which the IT services will focus on the implementation of the transparency regulation and support the completion of EFSA's strategy 2027.

While EFSA expects, in the future, the Management Board and Audit Committee to monitor the progress of various strategic objectives dependent on technology (artificial intelligence, big data, shared services, as well as infrastructure services), the December 2019 session is intended as the closure report on EFSA IT Operational Strategy 2014-2020. And, therefore, the final presentation in this form and against the objectives and performance targets set in 2013 for IT.

During 2020, if the audit committee requests to table technology topics, as it has done 2013-2019, EFSA might recommend an update on the technology implementation for the Transparency Regulation implementation, or a more detailed assessment of the future of data and technology roadmap of the EFSA Strategy.