

01 April 2019

Supporting applicants in the area of regulated products (REPRO)

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APDESK Scientific Officer

Trusted science for safe food

- REPRO Administrative guidance
- Catalogue of services
- SME initiatives

Administrative guidance on the processing of applications

Applications helpdesk



[Discover our services catalogue](#)

All the resources you need to assist you with the submission and the monitoring of an application for regulated products, substances and processes, and the substantiation of claims submitted for authorisation in the European Union.

Application resources by food sector area

Biological hazards

Animal by-product treatments, decontamination substances



Feed additives

Additives and products or substances used in animal feed



Food contact materials

Materials, plastic recycling processes, active and intelligent substances



Food ingredients

Food additives, food enzymes and flavourings, smoke flavourings, nutrient sources



Highlights

[Explanatory note on the selection of forage material suitable for the risk assessment of GM feed of plant origin](#)

29 January 2018

[Novel food applications: new administrative guidance for applicants](#)


16 February 2018


[New guidance on processing of applications for regulated products](#)

16 January 2018

Application toolbox

 [Track your application](#)

 [Event calendar](#)

 [Ask a question](#)

TECHNICAL REPORT

APP(0)VF-15 December 2017
doi:10.1002/efsa.2018.04.0002

Administrative guidance for the processing of applications for regulated products

European Food Safety Authority

Abstract

EFSA is continuously striving to enhance its support initiatives in the area of regulated products, enhancing a customer-oriented approach, supporting applicants during the whole life-cycle of the applications for regulated products. EFSA is registering around 500 mandates on applications for regulated products on a yearly basis governed by more than 34 different EU Directives and Regulations and following 39 workflows. In this context, EFSA developed this administrative guidance on the principles followed to process applications for regulated products in order to enhance transparency and understanding, and to ensure that a coherent, sound, systematic and efficient process is carried out, in compliance with each sectorial legislation. This administrative guidance for the processing of applications for regulated products describes in a harmonised way: the general workflow of applications, the key steps of the scientific risk assessment process, the mechanism of suspension/extension of the scientific assessment, its restart, the conclusion of the scientific risk assessment process and the publication of the scientific output. This administrative guidance does not apply to pesticides processes and to the re-evaluation of food additives which will be integrated in the document in a next version. EFSA will update the administrative guidance for the processing of applications for regulated products, when needed, in line with amendments to the legal acts, to relevant changes to guidance documents and/or approaches, and according to the experience gained in handling and assessing applications. Applicants are advised to always consult the latest published version of this document available on the EFSA website.

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Key words: Application for regulated products, EFSA scientific outputs, mandates, sectorial legislation, processes, risk/scientific assessment, workflows

Requestor: European Food Safety Authority

Question number: EFSA-Q-2015-00504

Correspondence: askdesk.applications@efsa.europa.eu

www.efsa.europa.eu/publications

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EFSA Supporting publication 2018-04-1345

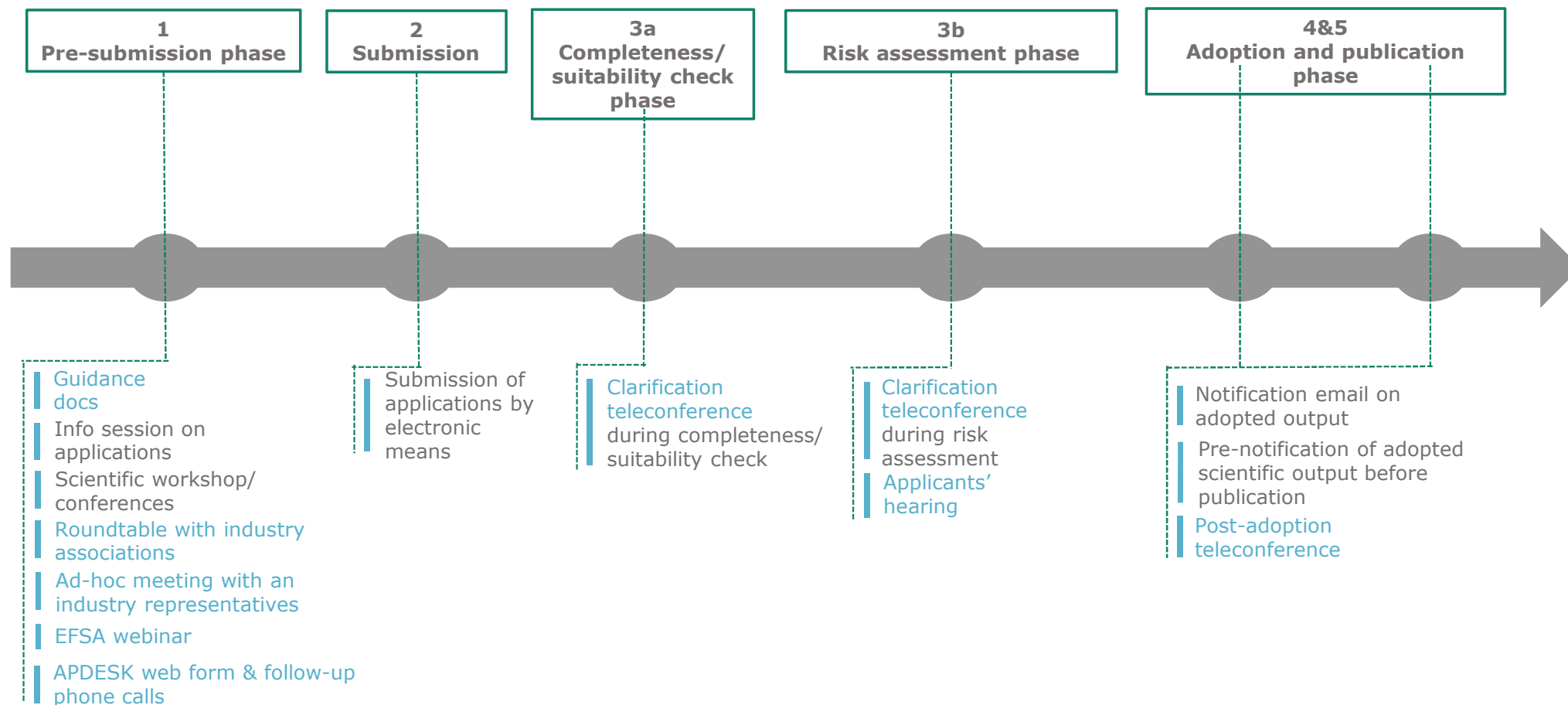
Objectives

- To describe and harmonise the processing of applications for regulated products by EFSA
- To enhance **transparency**, understanding and ensure systematic and **efficient process**

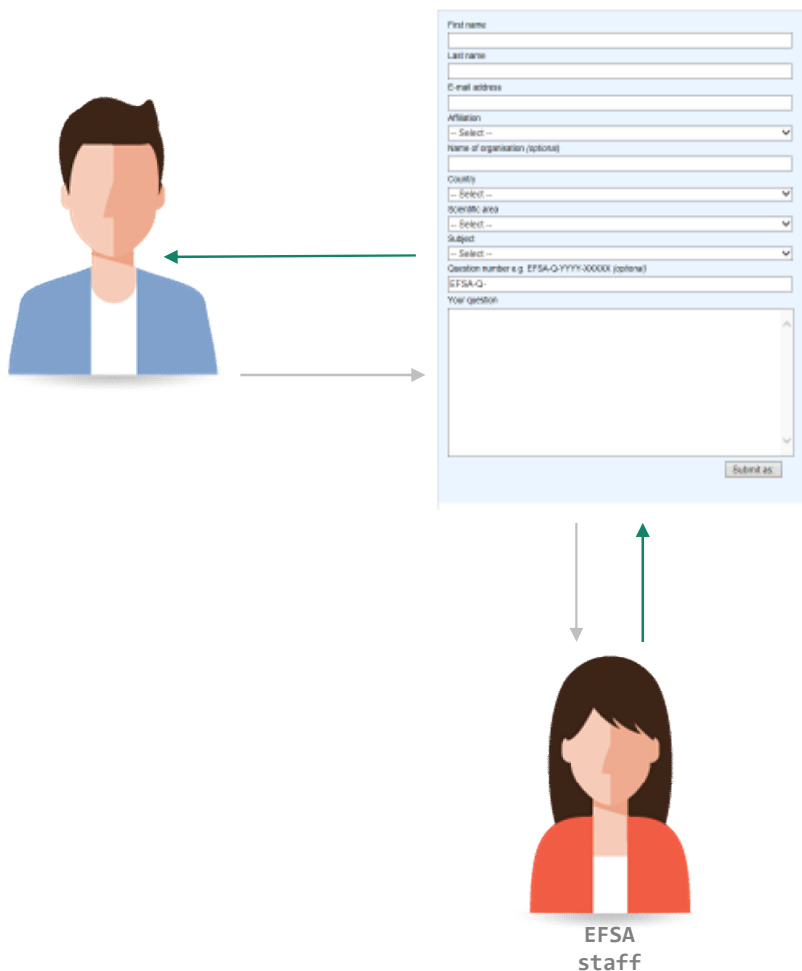
Outside scope (to be included in next revision): pesticides processes, re-evaluation of food additives

To be read in conjunction with each **sectorial legislation** (applicable legal act).

Catalogue of services



APDESK web form



Any stakeholder interested on regulated products



Front office and support desk on regulated products related matters



EFSA staff, web form requestor



Responses to web form requests are provided within 15 working days



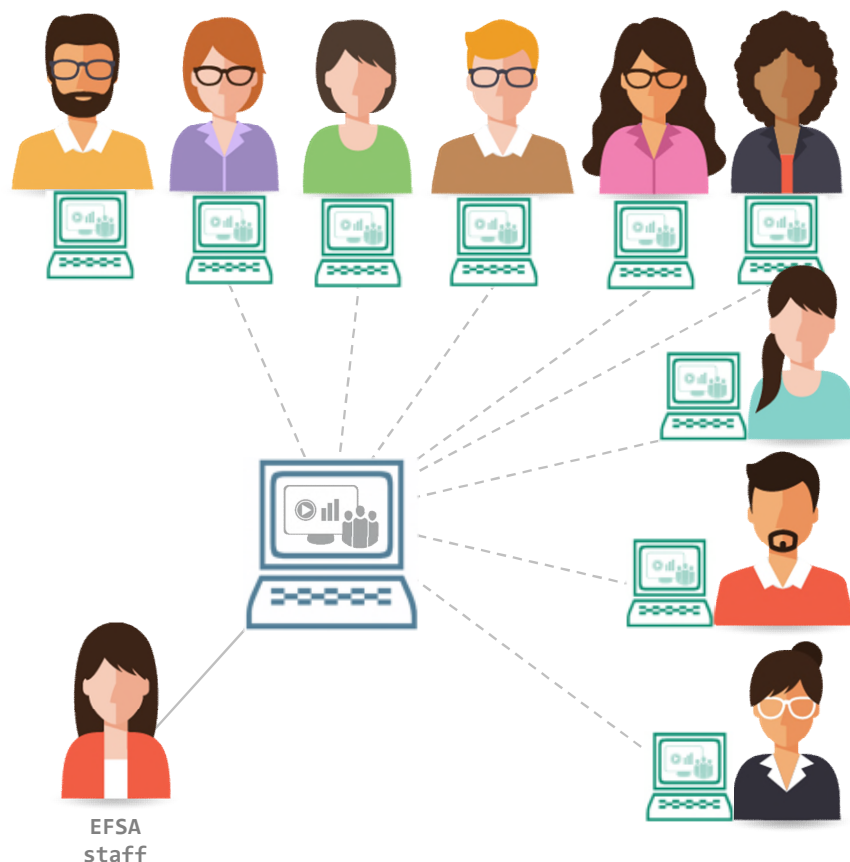
Fill-in the web form available on EFSA's Applications web section



Administrative and scientific issues, EU regulatory framework, guidance documents requirements, procedural steps, status of specific applications



Individual answer to requests within 15 working days from receipt



EFSA units



Online event to exchange views and enhance an open dialogue on practical scientific and administrative issues as well as tools



EFSA experts of Working Groups/Panels, EFSA staff, EC, Online registrants



30 minutes, 1hour, 2 hours



Online registration once public registration to a webinar is opened on EFSA website



Methodological and procedural aspects, scientific requirements, approach(es) unique to particular scientific areas



Final agenda, presentations, post-event summary, webinar recording



EFSA
expert



EFSA
staff



EFSA units



Production, revision and updates of EFSA's technical and administrative documents to explain administrative or scientific requirements



They can include: examples or case studies, data requirements, list of scientific evidence.

Explanatory notes are supplementary documents including key principles and examples of good studies/reporting



New guidance documents (technical or administrative) published on the EFSA website

Roundtable with industry associations



EFSA



Annual meeting on food and feed regulated products to increase transparency and engagement



EFSA staff, EC, industry associations



Half a day



Upon invitation by EFSA



Administrative, scientific, managerial, communication issues and challenges linked to applications for regulated products

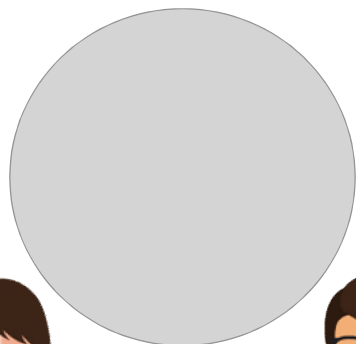


Final agenda, all presentations
list of participants, post-event summary

Ad-hoc meeting with industry representatives



INDUSTRY REPRESENTATIVE



EFSA
staff



EC



Industry representatives



Exchange information and views on food and feed regulated product applications



EFSA staff, EC, industry representative



1 hour up to 4 hours (indicative timeline)



Contact the scientific unit



Methodological and procedural aspects, scientific requirements, approach(es) unique to particular scientific areas



Final agenda, all presentations, list of participants

Clarification teleconference during CC / SC



EFSA
staff



APPLICANT



Applicant / APDESK



Telephone conference to clarify any outstanding issues during the completeness/suitability check (CC) phase



EFSA APDESK staff, applicant



30 minutes



An applicant upon reception of an EFSA letter requesting missing information or at any time during the CC phase



Clarify administrative and scientific rationale of individual questions during CC, ensure understanding of the questions to be answered by the applicant, clarify outstanding issues



EFSA e-mail acknowledging that the teleconference took place indicating date and duration

Clarification teleconference during RA



EFSA
staff



APPLICANT



Applicant



Telephone conference to clarify a request for additional information sent by EFSA during the risk assessment (RA) phase



EFSA REPRO units staff, applicant



1 hour (indicative timeline)



An applicant upon reception of an EFSA letter requesting additional information

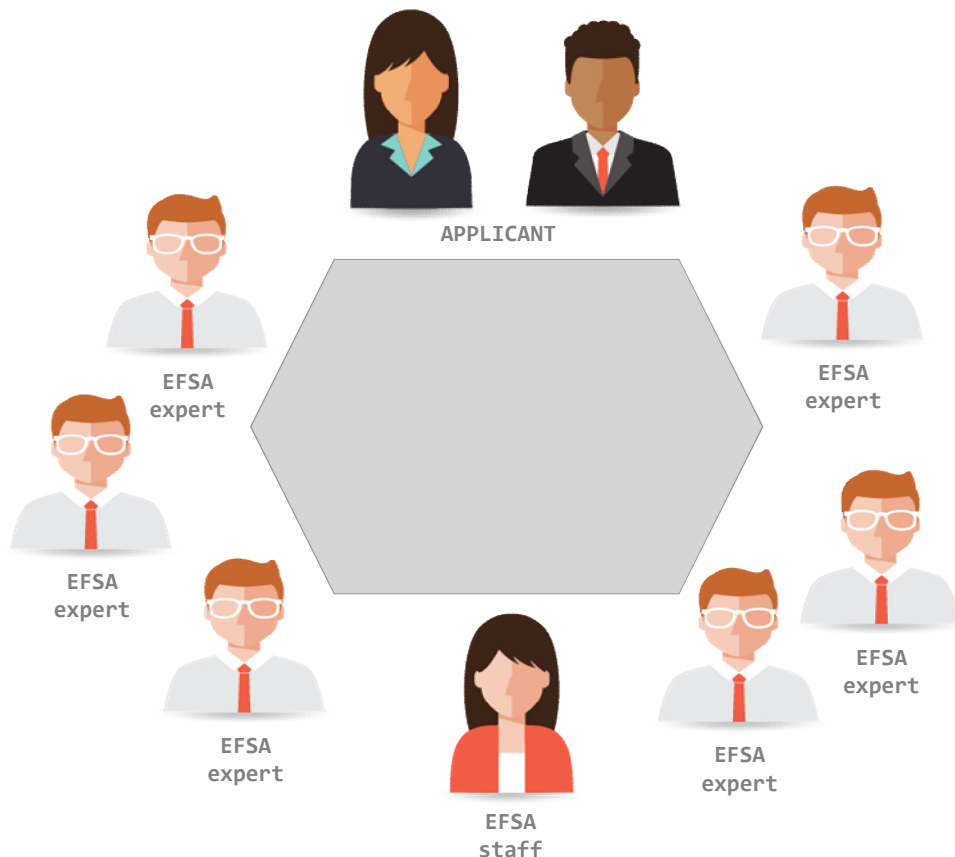


Clarify the scientific rationale of individual questions raised during RA, ensure understanding of the questions to be answered. It does not provide pre-assessment on upcoming responses



EFSA e-mail acknowledging that the teleconference took place indicating date and duration

Applicants' hearing



EFSA invites the applicant to attend a specific agenda item of working groups or Panel meetings



An applicant is invited to an applicants' hearing to answer question raised by the EFSA working groups and Panels experts



EFSA experts, EFSA staff, applicant



2 hours maximum



EFSA's working groups and/or Panels members



Clarify additional data or supplementary information provided when considered not appropriate or unclear, or to clarify any outstanding issues on the application

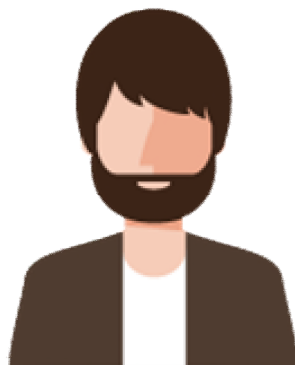


Participation to an applicants' hearing is reported in the meeting minutes published on EFSA website. EFSA staff sends a follow-up letter to the applicant to ensure mutual understanding

Post-adoption teleconference



EFSA
staff



APPLICANT



Applicant



Telephone conference on adopted scientific output to present the content of the final scientific output, as expressed by the Panels and/or EFSA



EFSA staff, applicant, EC



2 hours



An applicant who has filed an application to EFSA for which an EFSA scientific output was published



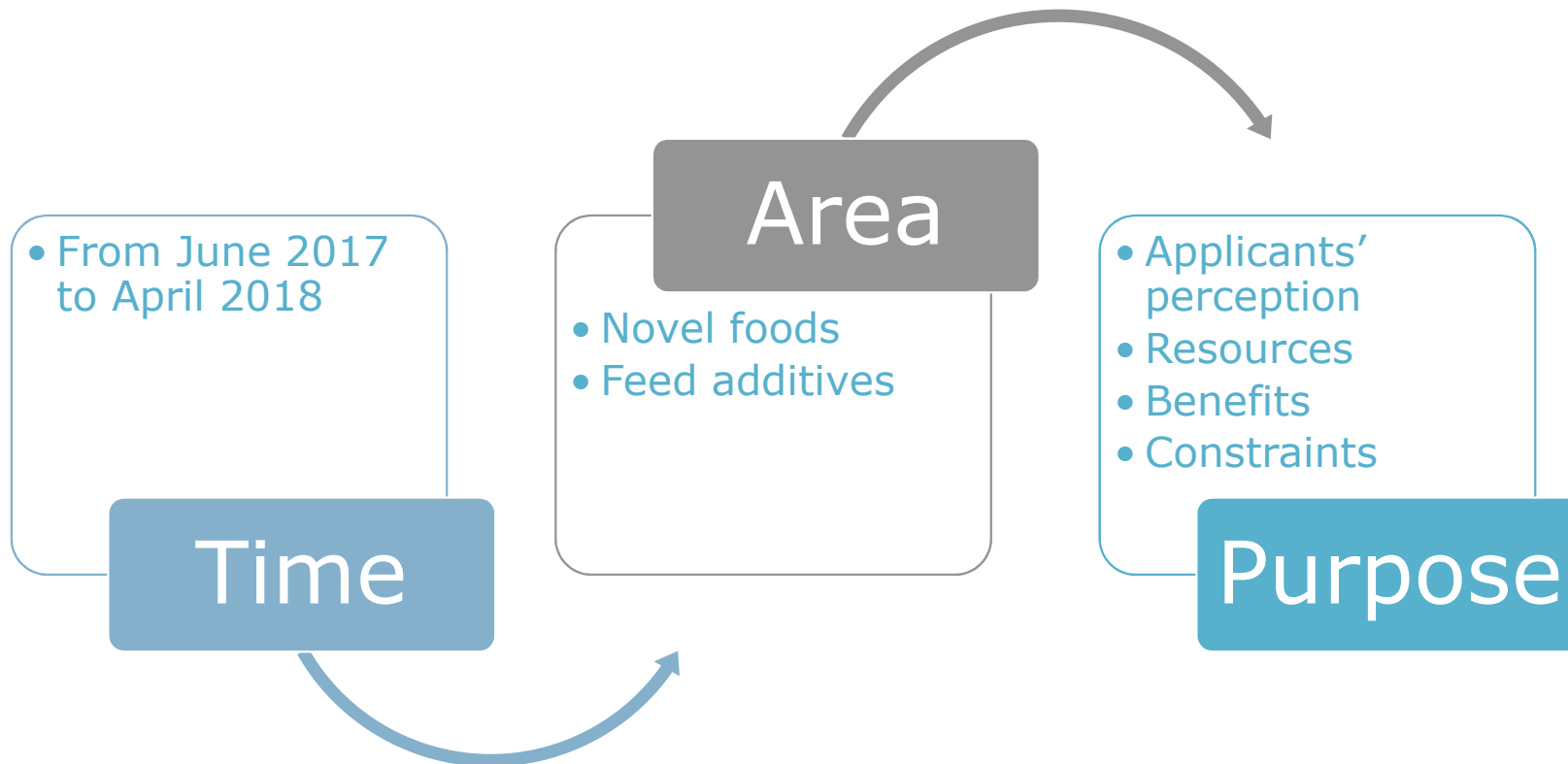
Explain the scientific rationale of the final output from the Panel and/or EFSA, clarify recommendations (if applicable), clarify the sources of evidence and factors that influenced the outcome. Such teleconference do not provide any scientific advice for future submissions



Follow-up letter including main points of discussion to keep track of what has been discussed

SME initiatives

Pre-submission administrative check



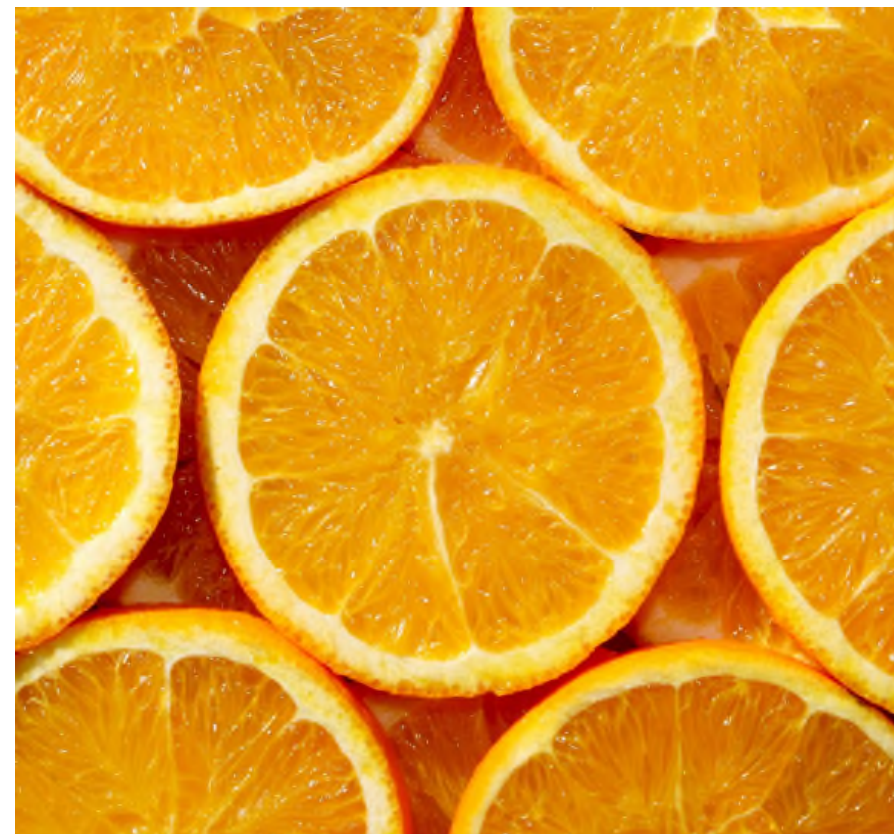
SMEs **confirmed** that:

- The teleconference was **useful**
- The **support** provided by the EFSA staff before the teleconference was **helpful**
- EFSA staff **carefully explained** how to improve the dossier and **addressed all questions** raised during the teleconference
- Applicant felt supported by EFSA in the preparation of the dossier
- All companies consulted would **recommend this service** to other SMEs

1. Administrative support: front line office for SMEs
2. Monitoring of applications submitted by SMEs
3. Fast processing of queries submitted by SMEs
4. Establish EFSA register of SMEs



- Do you want to consult the **Catalogue**?
Go to the [EFSA website](#)
APDESK webinar available [here](#)
- Do you want to check the **administrative guidance**? Look it up on the [EFSA website](#)
- Are you looking for information on **regulated products**? Check the [Applications section](#)
- Do you **have a question** on applications?
Contact EFSA via the [APDESK webform](#)





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