



DATA ANALYTICS: FACING NEW CHALLENGES

Nowadays we are all facing the following problems in the Data Collection and Data Analysis processes:

Problems

Scalability of 'on-premises data collection and data analysis solutions'

Increasing costs for 'storage and computational' capacity

Performance issues

Need of more autonomy in the configuration and usage pf the IT environments dedicated to Data Scientists

Needs

Flexibility of computational and storage capacity: add servers when users need more speed and remove them when they are not needed;

More autonomy and empowerment of data managers/ analysts: Perform their duties in self-service mode Implement Data Management and Data Analysis as a Service

Provide and share with member States and other Agencies the Data Collections and Data Analytics services (i.e., computing, storage resources) bringing mutual collaboration and value creation to an higher level

Solution



Move the Scientific Data Warehouse environment to the Cloud



SOME KEY FACTS ABOUT THE CLOUD

- Migration to the Cloud is today a general trend in Government and private industry: the question is not If but When
- Different types of clouds:
 - **Public** -> Amazon, Microsoft Azure -> shared resources
 - Private or Community -> similar to hosting/outsourcing -> dedicated and segregated infrastructure c/o EU certified providers
- Cloud environments are today more secure than on-premise environments: number of security incidents in cloud environments is lower respect to incidents recorded onpremise (true also for EFSA)
- Cost efficiencies, specifically in terms of scalability and infrastructural maintenance/renewal
- Framework contracts established and regularly used at EU Commission and Agencies since 2015 (> 3 years)



WHAT IS THE EU AGENCIES COMMUNITY CLOUD

 IT infrastructure segregated and dedicated to the 22 EU Agencies participating to the EFSA Interagency Cloud Framework Contract



 Hosted in the Cancom Data Centres located in Germany (Hamburg and München)



 Compliant and certified datacentre infrastructure and processes: ISO 27001, ITIL, BDSG, C5



 Governed by a specific Framework contract, a Governance Committee and a Security Working Group involving ENISA, European Data Protection Supervisor, and EC-DIGIT





GOVERNANCE OF THE EU COMMUNITY CLOUD

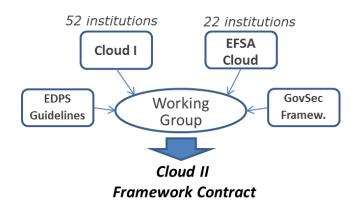
Interagency FWC used by 22 agencies

 Governed by a body composed by EFSA, EMSA, ENISA, EASA and in consultation with EDPS

 Direct collaboration with EC (DIGIT) and the EDPS to define the 2020-2027 EU Cloud Framework (Cloud II)









WHO IS USING IT



Item	Stage
AHP DaaS Assessment	Finalized
DRaaS Assessment	Finalized
GDPR Assessment	Running



Item	Stage
Office 365	Live
Lotus Notes to Exchange Online Migration Assessment	Ordered



Item	Stage
Azure Direct Usage	Live
Job Vacancy Analytics Consulting	POC



Item	Stage
Shared Electronic Platform for Initial Airworthiness Certification	Live
Community Cloud Managed Services	Live
DRaaS Assessment	Finalized
Identity and Access Management Vendor Selection	Finalized
Security Operation Center	POC
Community Cloud	Live



Item	*	Stage
Veeam BaaS	1963	Live
AWS Direct Usage		Live













Item	Stage
CMP	Live
Community Cloud	Live
DRaaS	Live
WSG Genonma Sequencing Analytics	Live
AHP DaaS	POC
Office 365	Live
Azure Direct Usage	Live

Item	Stage
Data Center Relocation Consulting	Finalized
AHP DaaS	Live

Item	Stage
Azure Direct Usage	Live
AWS Direct Usage	Live
Automatic Behaviour Monitoring	POC
Cloud Checkr	POC

Item	Stage
CMP	Live
Community Cloud	Live
OSS Safety certification and vehicle authorization Consulting	Live

	Item	. <u>.</u>	Stage
	AWS Direct Usage	1966 -	Live
CE	Azure Direct Usage		Live

Item	**	Stage
CMP	1963	POC
Community Cloud		POC

9	EUROPEAN MEDICINES AGENCY
	SCIENCE MEDICINES HEALTH

Item	Stage
Data Center Relocation Consulting	Finalized
AHP DaaS	Live





WHY CLOUD IS SAFER THAN THE EFSA DATA CENTRE

Security Aspect	EFSA (On-prem)	Community Cloud
Physical security (e.g., target visibility, flood)	High exposure	Low exposure
External (cyber) threats	High probability	Low probability
Internal threats	Low-Medium prob.	Low-Medium prob.
Security Monitoring	8x5	24x7
Hardware upgrade	Every 4 years (aver.)	Continuous
System patching	Monthly	Continuous
Back-up, Disaster Recovery	Ad-hoc	Native, standard service (SLA)
Certification	On-going (ISO-27001)	ISO-27001, IEC-62443, BSI-C5, ITIL



HOW ADDITIONAL RISKS ARE MINIMIZED

Cloud Risk (*)	Mitigation factor
Vendor lock-in: increasing costs	FWC based on a discount model with respect to market prices
Vendor lock-in: portability to a different provider	Broker model, contractual portability requirements, Disaster Recovery c/o a different provider
Network accessibility	Multi-redundant networks with different carriers + GEANT (planned) EFSA connectivity with 1 major ISP + GEANT as back-up network
GDPR compliancy	Both primary and secondary DC are GDPR compliant and ISO-27001, C5 certified
Data geographical location (also for back-up, disaster recovery)	EU geo-location of data specifically defined as contractual requirement
Data portability and erasure	Data portability and erasure (after termination of the service/contract) specifically defined as contractual requirement
Protocol of privileges and immunities	Special EU institutions data protection protocol defined as specific contractual requirement
Outsourcing of staff	The use of agency cloud does not outsource staff or change EFSA operational staff responsibilities



DAMA (DATA ANALYTICS MANANGEMENT) - PROJECT SCOPE

Achieve flexibility and scalability in the EFSA scientific computational environments



- Moving the Scientific Data Warehouse, DCF and R4EU to the Cloud (EU Agencies Cloud)
- Allocating separate computational environments for test, editorial, production
- Allowing on-demand scalability in terms of computational power and storage
- > Enabling future evolution for possible EU Agencies & Stakeholder involvement



Ensure independence of Data Scientists & Data Managers from IT specialists

- Allowing self-definition and self-managing of the environments
- Introducing automation and managed services around the Cloud resources



- Rationalization and decommissioning of on premise infrastructure
 - Architecture rationalization and decommissioning of the on premise infrastructure
 - Revision of the software licensing model with the different software vendors





WHERE WE ARE AND NEXT STEPS

- Project started in November
- Set-up of the Cloud environment on-going
- Testing activities will start in December (Performance, Usability)
- Environment migration in Q1 2019



Q&A

QUESTION TIME

