

Stakeholder Bureau, 27 May 2020

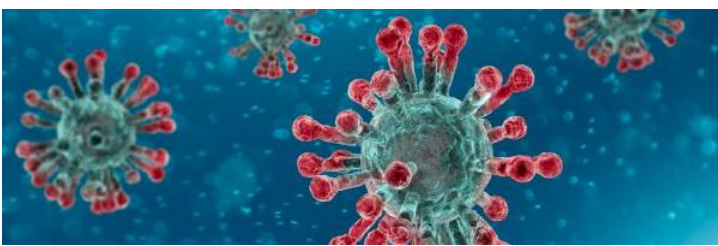
Corona virus epidemic; Measures in place at EFSA and risk communication

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Trusted science for safe food

- EFSA's **usual teleworking provisions** were suspended on February 27th; staff strongly encouraged to telework
- **Mandatory teleworking** for staff since March 9th
- **Missions and meetings** with external experts suspended until the end of May
- Constant **contact with ECDC and WHO**. EFSA's Medical Adviser in contact with colleagues in other EU agencies and institutions
- **Helplines available** to support staff: Medical Advice, Psychological Advice, HR Questions, Technical Support for teleworking
- **Daily communication** to staff, dedicated **section on Intranet** with updates, recommendations and spaces for dialogue
- Measures **reviewed daily** by Crisis Management Team
- EFSA measures are **communicated to staff only**



- News story – “Novel coronavirus – where to find information” (3 February 2020)
- News story – “Coronavirus: no evidence that food is a source or transmission route” (9 March 2020)
- Website visits: **290k in total** (e.g. 40k in IT, 37k in ES)

- The news story stimulates media interest and follow-up activities, including interviews with EFSA Chief Scientist, Marta Hugas



Agro 5 - La expansión del coronavirus afecta al sector primario: no hay problemas de abastecimiento





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