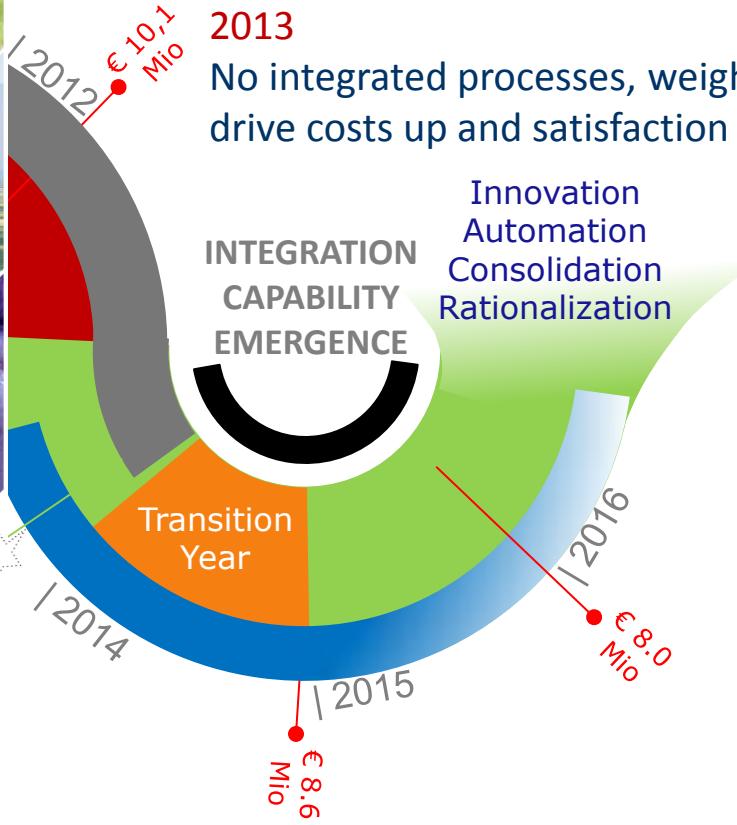




IT UPDATE 2015

Management Board Meeting 3 December 2015

MB DECEMBER 2014 & DECEMBER 2015



2013

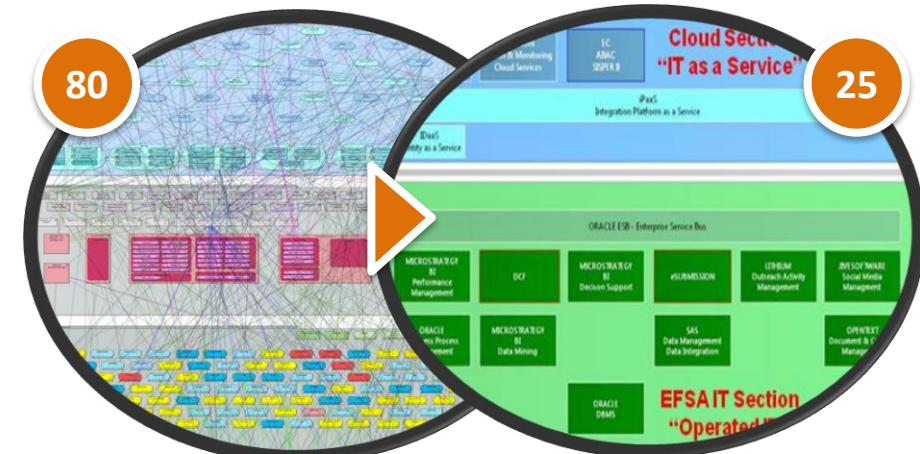
No integrated processes, weight of interfaces
drive costs up and satisfaction down

2014-2020

The IT strategy rationalizes, consolidates,
and automates end-to-end processes

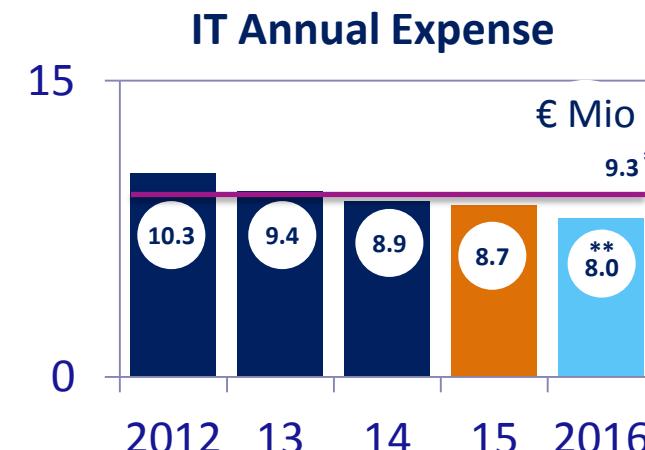
BENEFIT: IT Modernity

Usability, flexibility, reliability
compliance, sustainability, cost



PERFORMANCE CONTINUES ON TRACK

Internal IT on track; shifting focus to collaboration



* Commitment MB Dec 2013 to reduce IT total expense to € 9.3 Mio

** 2016 IT Budget includes € 1.0 of reserved capacity for strategy execution

