

## The right information to the right people at the right time

- lessons from MPI's emerging risk system

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## **Emerging risks for New Zealand**





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Images: USDA

### **Emerging risks for New Zealand**

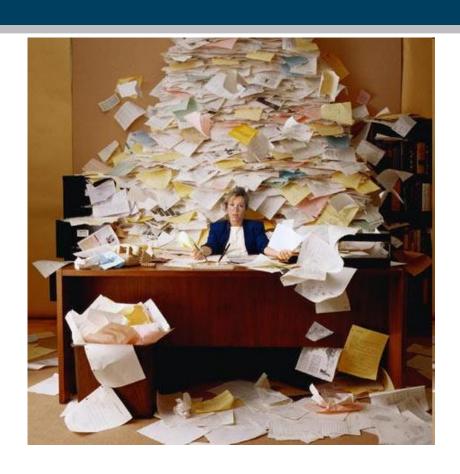




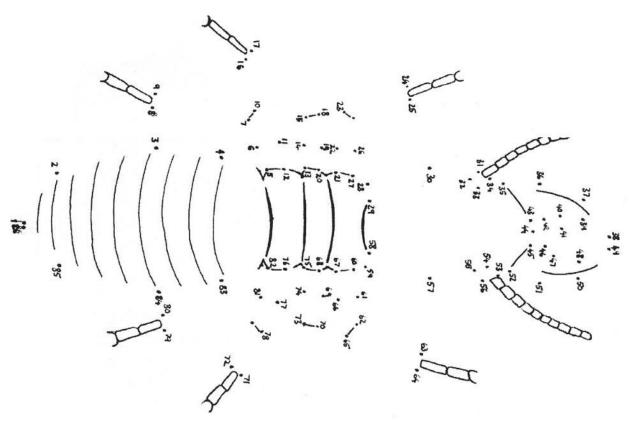
Psa leaf spotting and an infected vine



### The problem is not: getting information



## The problem is: joining the dots



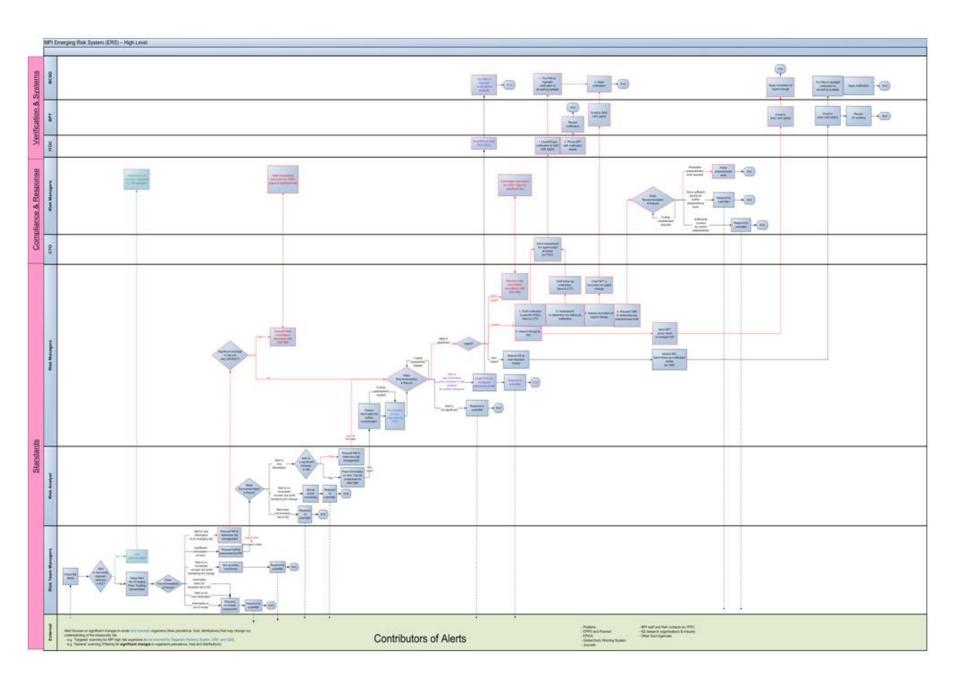
#### What is MPI's emerging risk system?

Information sources

**Email address** 

Tracking spreadsheet

Assessment and decision record



#### What did we learn?



## Getting the right information to the right people at the right time takes effort



Image: Pyramidair.com

#### Information needs to flow in both directions

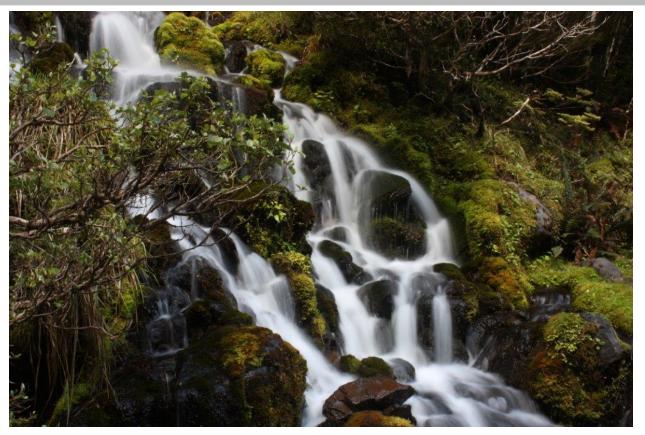


Image: Melanie Newfield

# It is important to pass on the information that people think they need



Image: Getty Images

# Our system is rapidly outgrowing its IT capacity

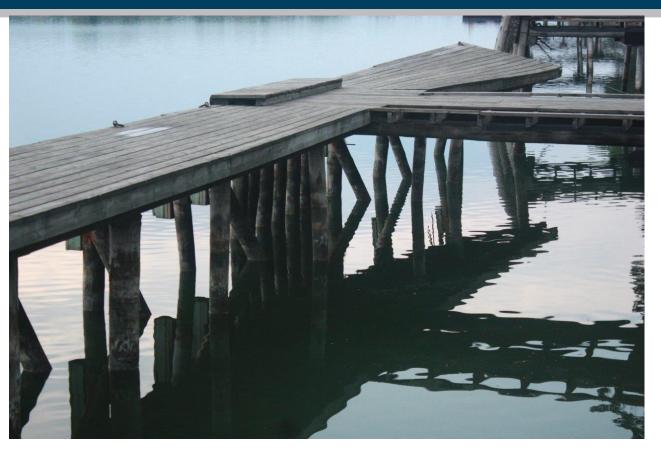


Image: Melanie Newfield

## The system has maximised the value of the information we receive

