

EFSA OSA scheme

WHY, WHAT, HOW

EFSA may obtain **specialised operational support and expert advice** from Operational Support Advisors (OSA) based on a fixed daily remuneration.

The OSA scheme provides **access to expertise in communication, digital, social science and related disciplines** to support EFSA operational activities.

Fields in which EFSA needs OSA EXPERTS



Tasks on which OSA EXPERT provide support

- Communication and campaign planning
- Digital, web and UX advice
- Knowledge management and content governance
- Social science and behavioural research
- Data analytics, KPI and business intelligence support
- eLearning development
- Visual and scientific communication



- Any individual (natural person) with the required expertise
- Citizens of EU Member States, EFTA countries or EU Candidate countries
- Citizens from third countries may also apply, under certain conditions.

R€MUNERATION

- Individual experts are remunerated with a fixed fee of 360 € per day
- Maximum amount that can be paid to an individual expert during the whole duration of the call (5 years) is 140.000 €*

HOW IS THE OSA EXPERT LIST ESTABLISHED AND CONTRACTS AWARDED



*This amount is subject to changes in line with the rules applicable for procedures below the threshold as per Directive on public procurement (2014/24/EU as further amended).

Find out more about the OSA call [here](#)

[www.efsa.europa.eu](#)