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Portalino Improvements

# PORTALINO IMPROVEMENTS I



## Challenges and opportunities for improvement

- Limitation in the access to a given application (only 1 person allowed as contact) is too restrictive
- Can only select yourself as contact – would be helpful to select others
- E-mail is prepopulated with EFSA account e-mail address that we don't have access to receive e-mails
- Not possible to edit any contact fields – greyed out



## Improvements made

- ✓ Ability to select multiple contact person(s) (self and others)
- ✓ Ability to insert functioning email address rather email address linked to an EFSA account
- ✓ Ability to add/change/remove submission owner(s) (max 3) and contact person(s) throughout process



# PORTALINO IMPROVEMENTS II



## Challenges and opportunities for improvement

- The fields “potential harm, worthiness of legal protection, environmental information and novelty” should not apply in case the selected ground is Art. 39(e)(1) Personal data. Currently those are mandatory fields for any “ground selected”.
- The field “Ground”: the drop-down list is not complete, as it doesn’t include 1107 articles. Suggest to include a complete list.



## Improvements made

- ✓ Fields “Potential harm, worthiness of legal protection, environmental information and novelty” no longer required for PD CRs (Article 39e(2) and 39e(3) of Regulation (EC) No 178/2002)
- ✓ Drop-down list includes Articles 63(2)(b), (c) and (d) of Regulation 1107/2009



# PORTALINO IMPROVEMENTS III



## Challenges and opportunities for

- **Clarity on the check boxes:**

Environmental Protection [ ] Yes  
“the document, information or data for which confidentiality status is requested does not fall under the definition of “environmental information” pursuant to Article 2 of the Aarhus Regulation.”

–It is not clear if the “yes” is applied to the header or to the explanation given.

–We suggest adjusting the header to "Not environmental info" to align with text

- **Special characters are not accepted** (e.g. ' apostrophe, Ø)

–Please provide a list of non-accepted characters (short term)  
• In justification box, apostrophe was previously possible but not any longer (no communication about this change)

–Please consider adjusting the system to allow all characters (long term)



## Improvements made

- ✓ Alignment of wording of labels and pop-up messages to clarify check boxes
- ✓ Possibility to use dedicated justification fields for “Potential Harm” and “Novelty” boxes
- ✓ Insertion of “Not Publicly available” check box
- ✓ Special characters are accepted



# PORTALINO IMPROVEMENTS IV



## Improvements made

- ✓ Ability to withdraw a submission via the tool (reason to be provided)
- ✓ Ability to make submissions that do not contain confidentiality requests
- ✓ Automated email notifications sent to contact point(s) upon receipt of submission, approval/rejection of a submission, RFI, re-submission further to RFI, updates in confidentiality assessment status, changes made to submission owner(s) or contact person(s)

