



SUSTAINABILITY



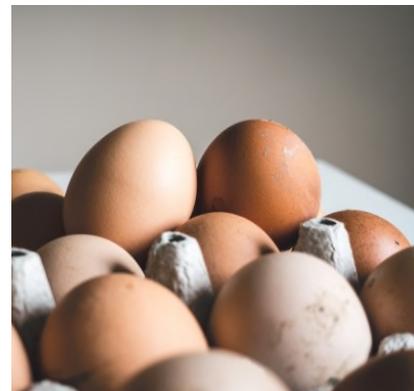
INNOVATION



FEED SAFETY



ANIMAL HEALTH
AND WELFARE



SAFE FOOD

EFSA TG tools – Feed additives

CONNECT.EFSA

User interface: Sometimes hard to find specific documents/data (studies/Pre-application-IDs, etc.)

- Large additional administrative effort in operating the portal and dealing with the different functions (e.g., differences in “my-studies-all studies” or “my-pre-application IDs – all pre-application IDs” or “on behalf of” and “share with”)
- Different options are somewhat hidden in submenus and are difficult to find.

Suggestion for faster navigation: Dropdown menu for the individual fields (Home, Application, My Details) in the top navigation bar and a link on the homepage to the open dossiers

- “Question mark fields” with additional information on some points: more detailed description and updated content according to recent changes (different structure, renaming of individual sections/words),

Technical issues:

- System not always properly running and documents are not correctly uploaded (complaints from EFSA)
- Sometimes files are not accepted for uploading or it takes a long time for uploading them

CONNECT.EFSA

Notification tool

- The study title field now allows more characters since one of the recent updates. That is much appreciated. However, when you want to get an overview or want to print the overview, still only the first 80 characters are visible. Adaptation required
- Additional possibilities to classify the list of studies would be welcome (e.g., type of trial, additive, original year, etc.)
- Co-notification requests not always transferred to the external labs
- For studies automatically co-notified even if an e-mail is received, the system includes them as only notified. Status should be automatically changed to “co-notified”
- If the laboratory “co-notifies with remarks” no possibility to validate/acknowledge the remarks.
Suggestion: adding option “acknowledge remarks”

CONNECT.EFSA

Registered laboratories: Often technical problems to find the respective laboratory when notifying a study, even though the lab is already registered.

- Suggestion: maybe there could just be a page with all registered labs which is kept up to date where an applicant could just browse through before actually having to look in the lab list

*** e-SFCP & Connect.EFSA allow both joint applications by several applicants

Studies to be listed in the pre-application notification or documents related to manufacturing may be considered as confidential within the joint group

Confidentiality between business operators (who constitute a consortium) should be possible

Open.EFSA and public DOSSIER VIEWER

Search tool:

- Entries are not easily searchable unless you already have some details to search for (corresponding EFSA-Q-number)
- One term or partial term (for example: selenite or sel) brings nonrelated results
- Lack of uniformity in denominations/titles. A uniform title might be achieved by use of fields, like "Application under [Article] for [additive name] in [category], [functional group] for use in [species]"
- Alert/notification system so users can subscribe to a question and get notified when updates are available

- In “questions” it’s not possible to open the product information in different tabs, which makes multiple searches lengthy and less practical.

Open.EFSA and public DOSSIER VIEWER

Inconsistencies:

- Not all substances have been properly entered/added and those will not turn up in the results
- New EFSA question for a dossier that already has an EFSA question number
- Downloading data from Open.EFSA:
 - Missing data when exporting questions to CSV
 - Difficult to open the zip-files that contain the entire public dossier (specific file opener program 7-zip and issues with files titles)
- Disclosure of confidential (parts of) dossier in the dossier viewer
- Assessment status is not always updated or visible e.g.:
 - “Ongoing Risk Assessment” whereas there is a clock-stop in progress
 - Supportive documents and Public summary related to the application/question appear late in the question details
 - RA deadline has already passed and yet the risk assessment appears as ongoing

Portalino

- Portalino is not linked to the e-SFCP & Connect.EFSA, no possibility to link to the respective Pre-Application ID
- It is not possible to add additional users for editing, only the creator of the application
- In case of feedback from EFSA and need for amendments, possibility of modifying a request without the need of re-submission?

Confidentiality assessment

Confidentiality assessment

- The validity check linked to confidentiality claims takes excessive time (multiple rounds of RFIs), in some cases almost a year. Is there a way to optimize the process?
 - The workflow on assessment of the confidentiality claims is not quite clear. It might give a better overview if it was also communicated when the feedback to the confidentiality claims can be expected
 - Excessive number of details to be included as metadata in connection with a confidentiality request
- Bulk upload and mark whole annexes to be treated as confidential should be possible. It would be easier if all confidentiality grounds that apply to a specific annex can be selected/ticked at once.

Workflows on risk assessment

Completeness/suitability check of the data

- (... Within 30 working days EFSA might request missing information or clarifications from the applicant) – delays without providing information to applicants and there is no chance to ask questions
- Some of the questions included might better fit to a supplementary information request during RA (content-wise); e.g.: nanoparticles
- Attachments no longer accepted in EU country-specific languages
- "Study internal reference ID" requested by EFSA even if it is optional (e-SFCP and EFSA PA).

Link with e-SFCP:

- The dropdown lists in EFSA.Connect (e.g., for Standards and for Study Type) appear to be gone (works with text recognition now), while in the ESFC, the dropdown lists are still there. Difficult to assess:
 - what the options are
 - whether the accepted inputs are still the same in both platforms. This should be unified.
- Applicants reporting missing the link between Connect.EFSA and the e-SFCP submission platform, connection issues between the two systems, with transfer of study details etc.

THANK YOU!
