



5th EFSA Technical Group on Notification of Studies Database

29th June 2022

Trusted science for safe food



Today's session is supported by...



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IDATA Team Data Management



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IDATA Team Data Management



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FDP Team Advice

Welcome and Apologies for absences, adoption of agenda

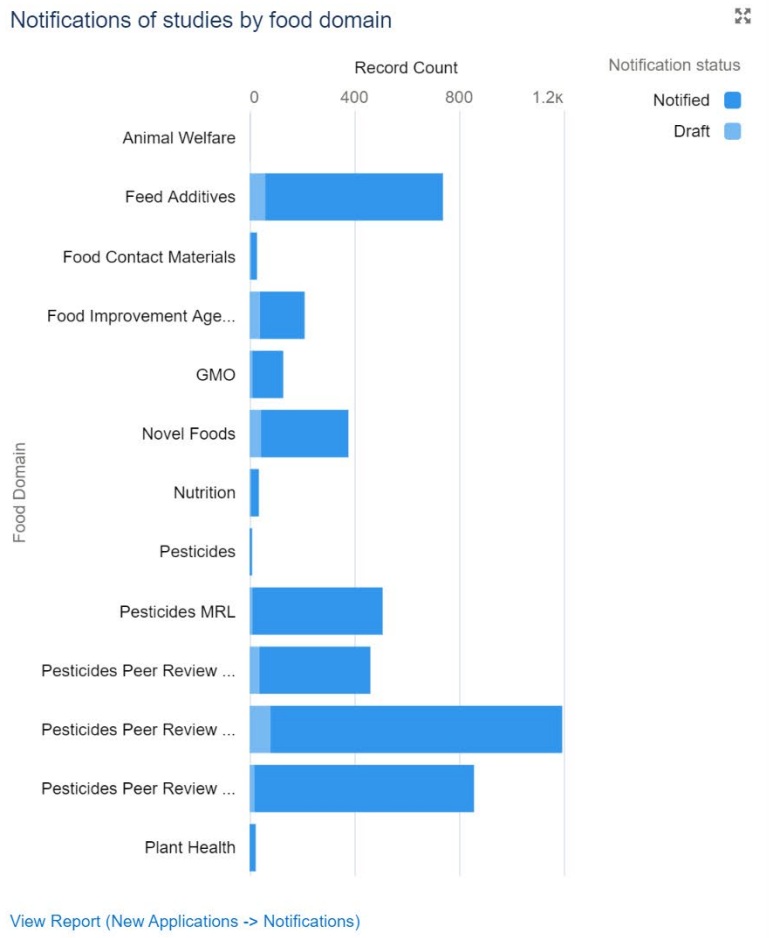
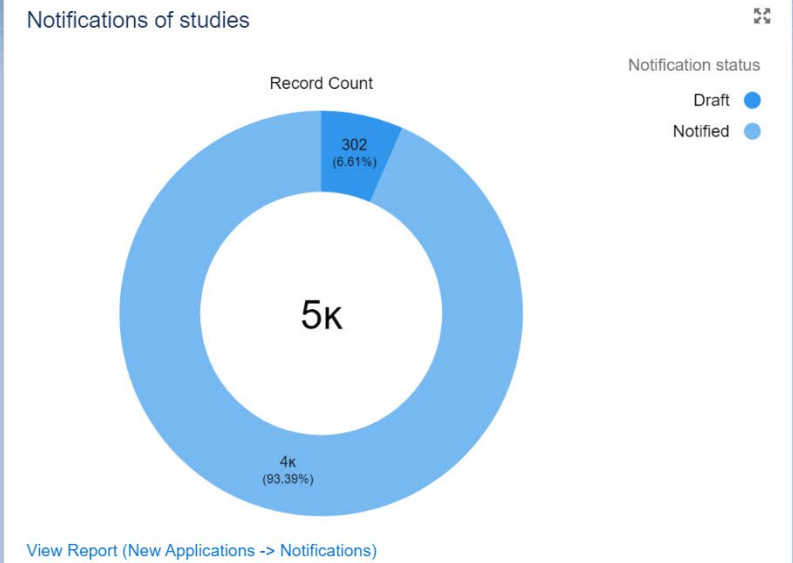
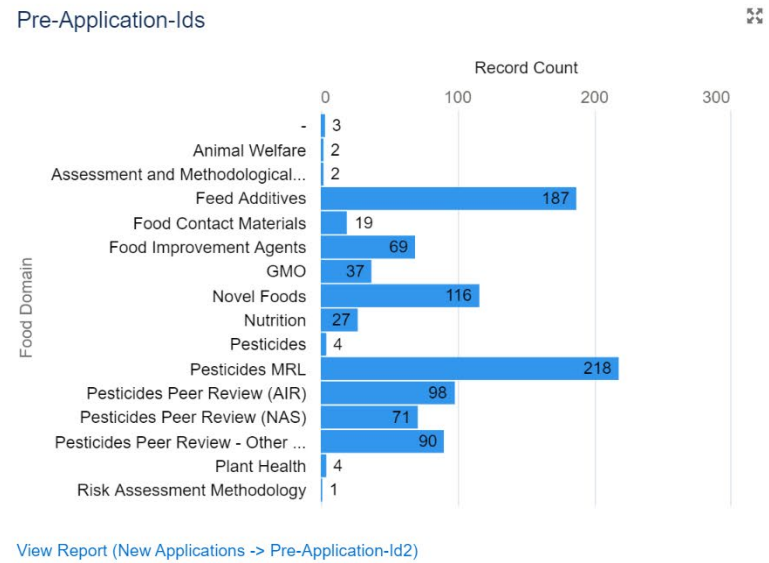
(Bénédicte VAGENENDE)

- Welcome and Apologies for absences, adoption of agenda
- Notification of Studies Database – Current Status
- New features on the list of intended studies for renewal
- Survey results on new functionalities and next features to be expected
- Have your say - TG members presentations (experience on the tool, future enhancements on tool and support)
- Training needs and material
- Group closure and discussion

Notification of Studies Database – Current Status

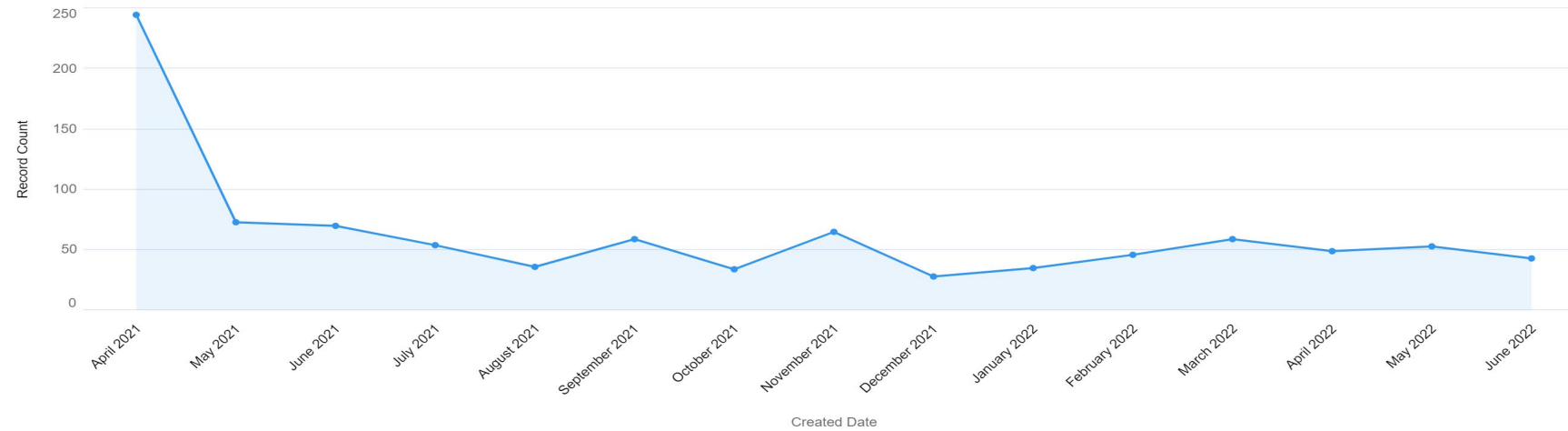
(Stefano CAPPÈ)

NOS DB: New Applications



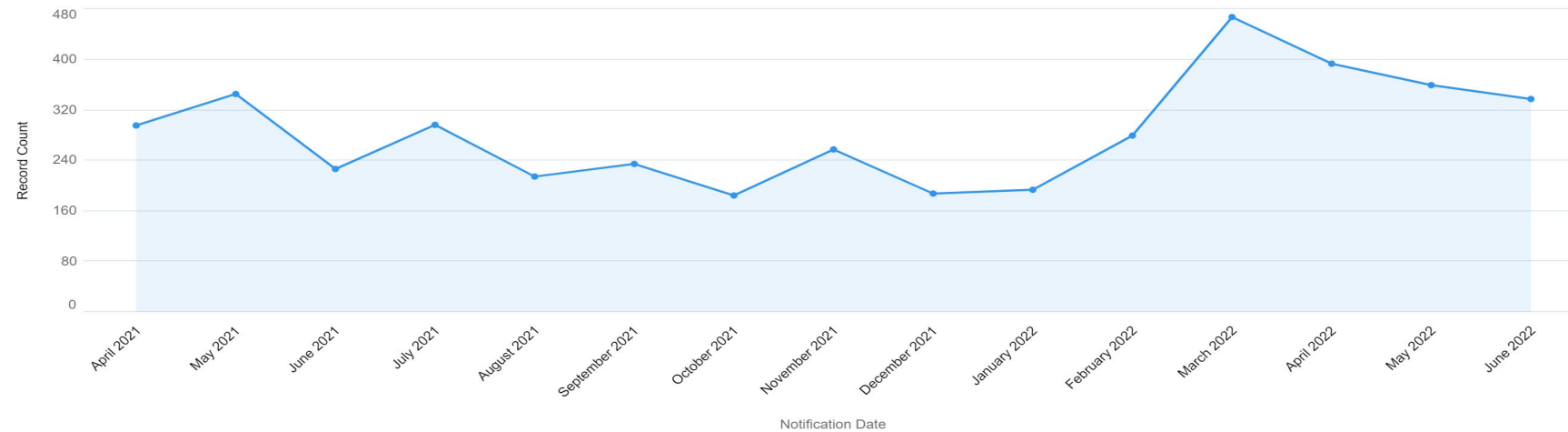
NOS DB: New Applications (over time)

PAIDs: New Applications



[View Report \(New Applications -> Pre-Application-Id2\)](#)

Notified studies



[View Report \(New Applications -> Notification TGM '22\)](#)

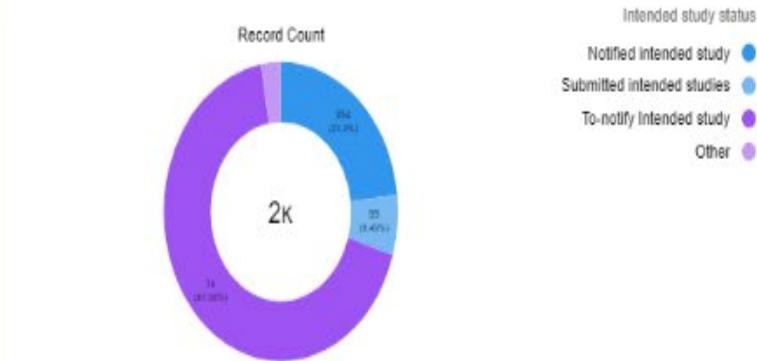
Pre-Application-Ids

i.e. List of Intended Studies



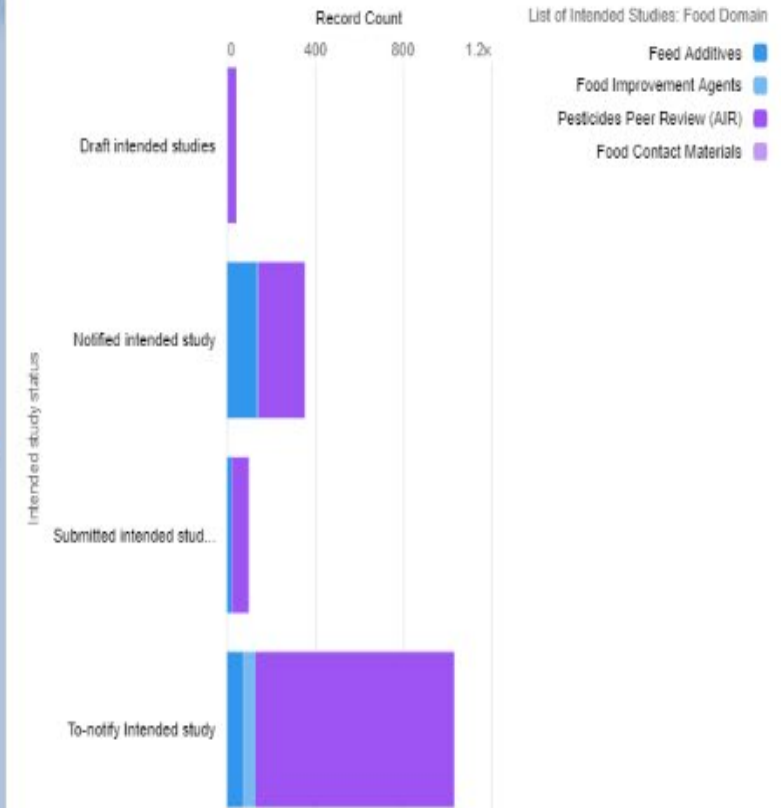
[View Report \(Renewals -> List of Intended Studies2\)](#)

Inteded studies|Notified studies



[View Report \(Renewals -> Inteded studies\)](#)

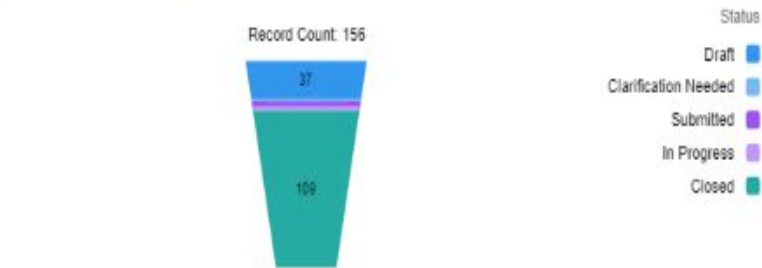
Inteded studies|Notified studies



[View Report \(Renewals -> Inteded studies\)](#)

Pre-Application-Ids

i.e. List of Intended Studies



[View Report \(Renewals -> Lists by status\)](#)

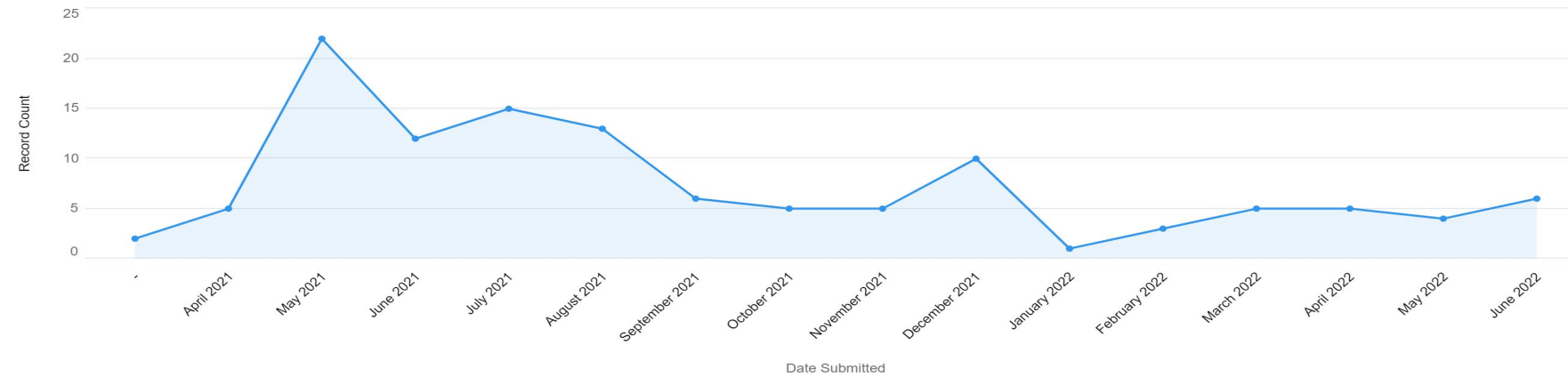
GPSAs asked for application for renewals



[View Report \(Renewals -> PSAs\)](#)

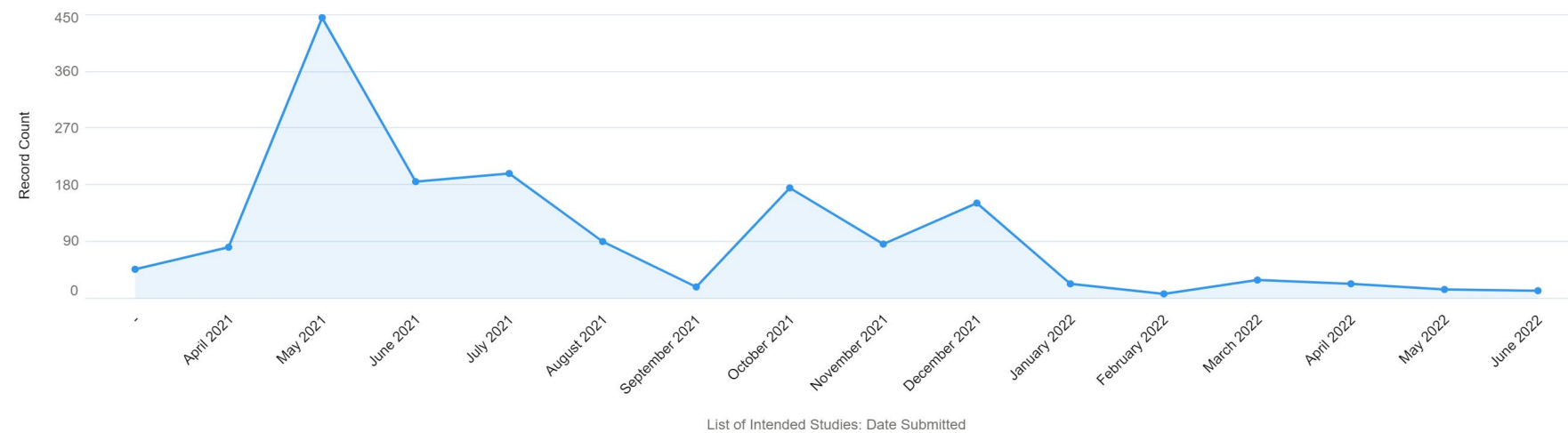
NOS DB: Renewals (over time)

PAIDs: Renewals



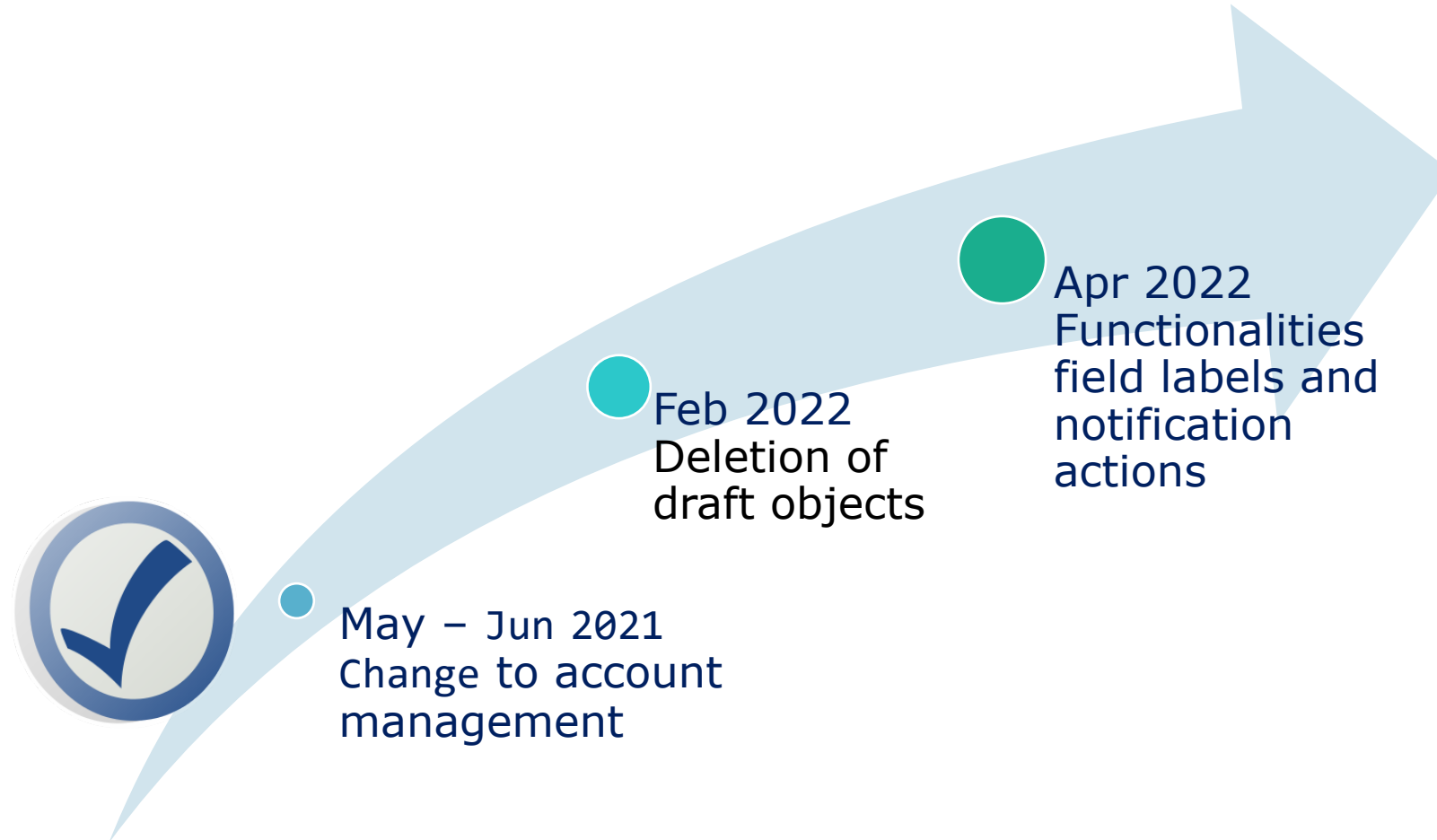
[View Report \(Renewals \(c.date -> List of Intended\)](#)

Inteded studies

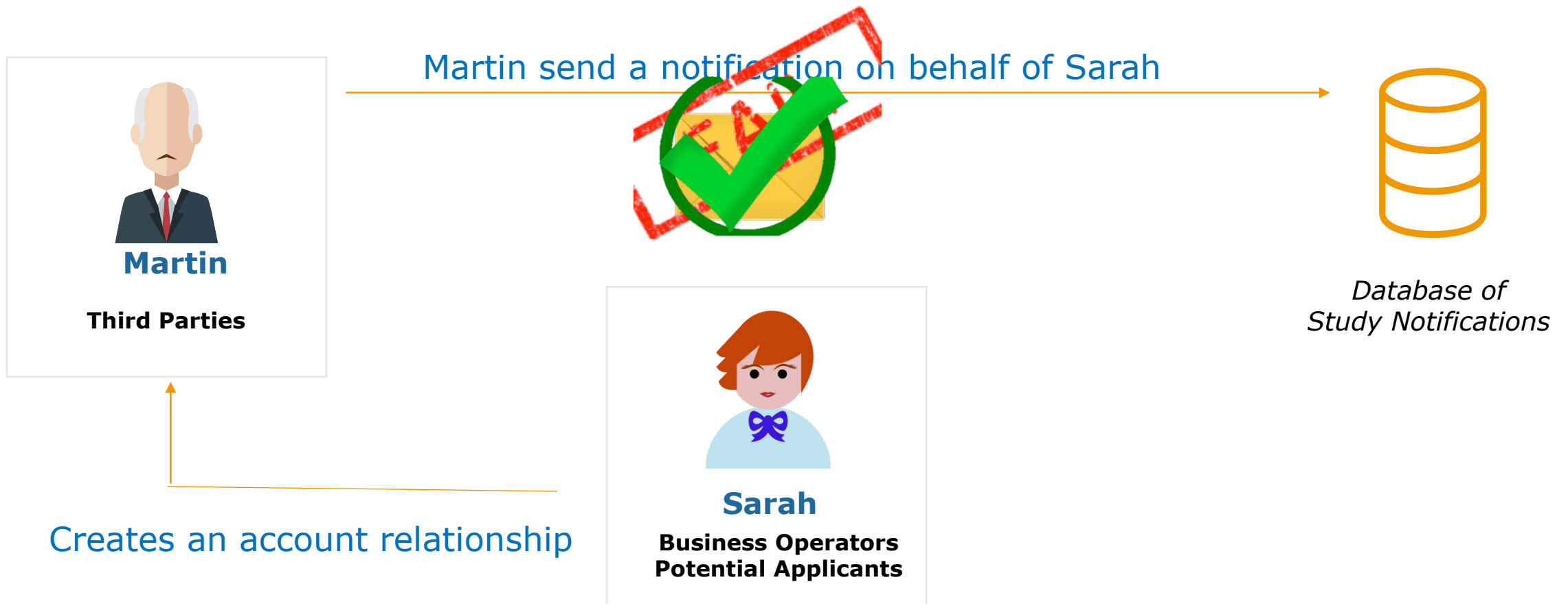


[View Report \(Renewals -> Inteded studies '22\)](#)

Releases after go-live

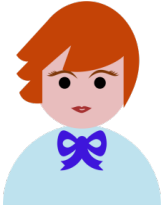


Authorisation of delegation to third parties




Change to account management


Organisations playing multiple roles



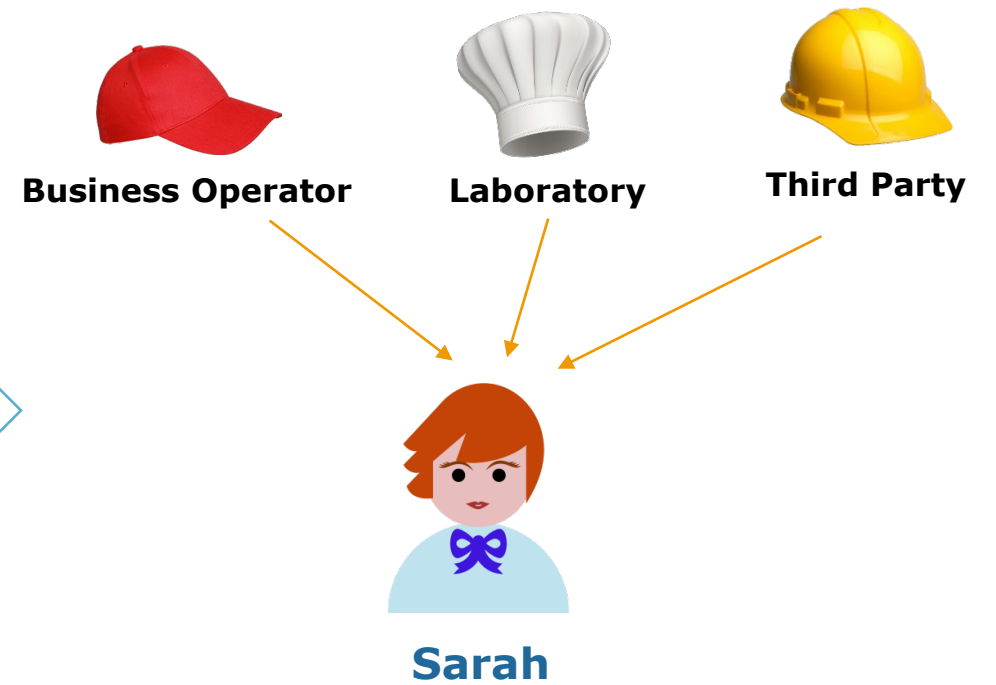
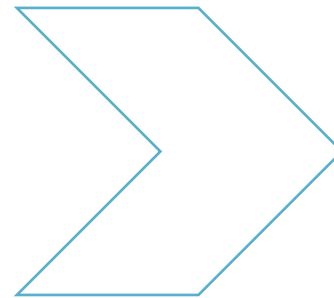
Sarah
Business Operators
Potential Applicants



John
Laboratories
Testing facilities

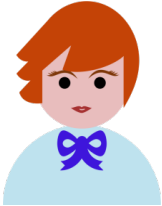


Martin
Third Parties




Change to account management


Two factor authentication



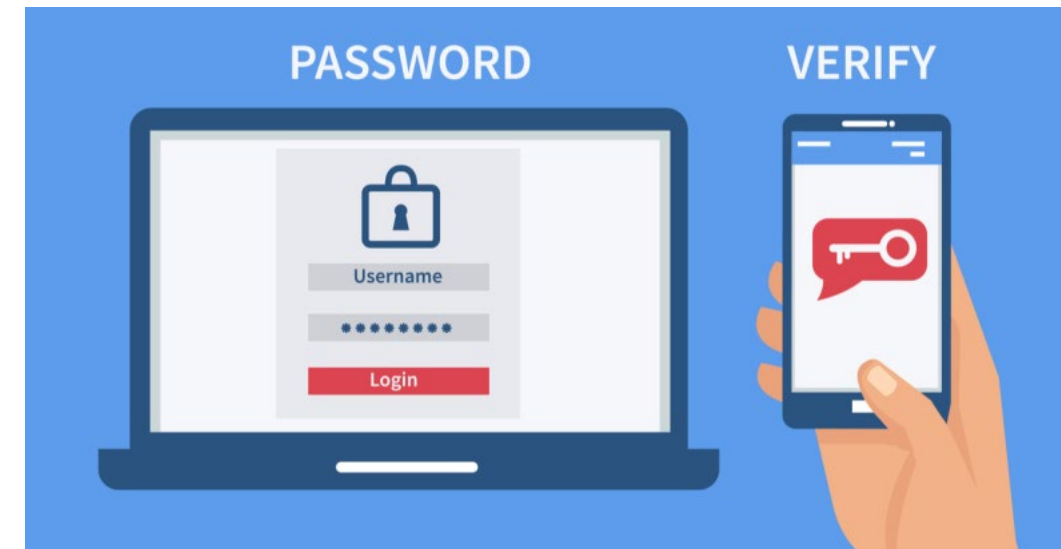
Sarah
Business Operators
Potential Applicants



John
Laboratories
Testing facilities

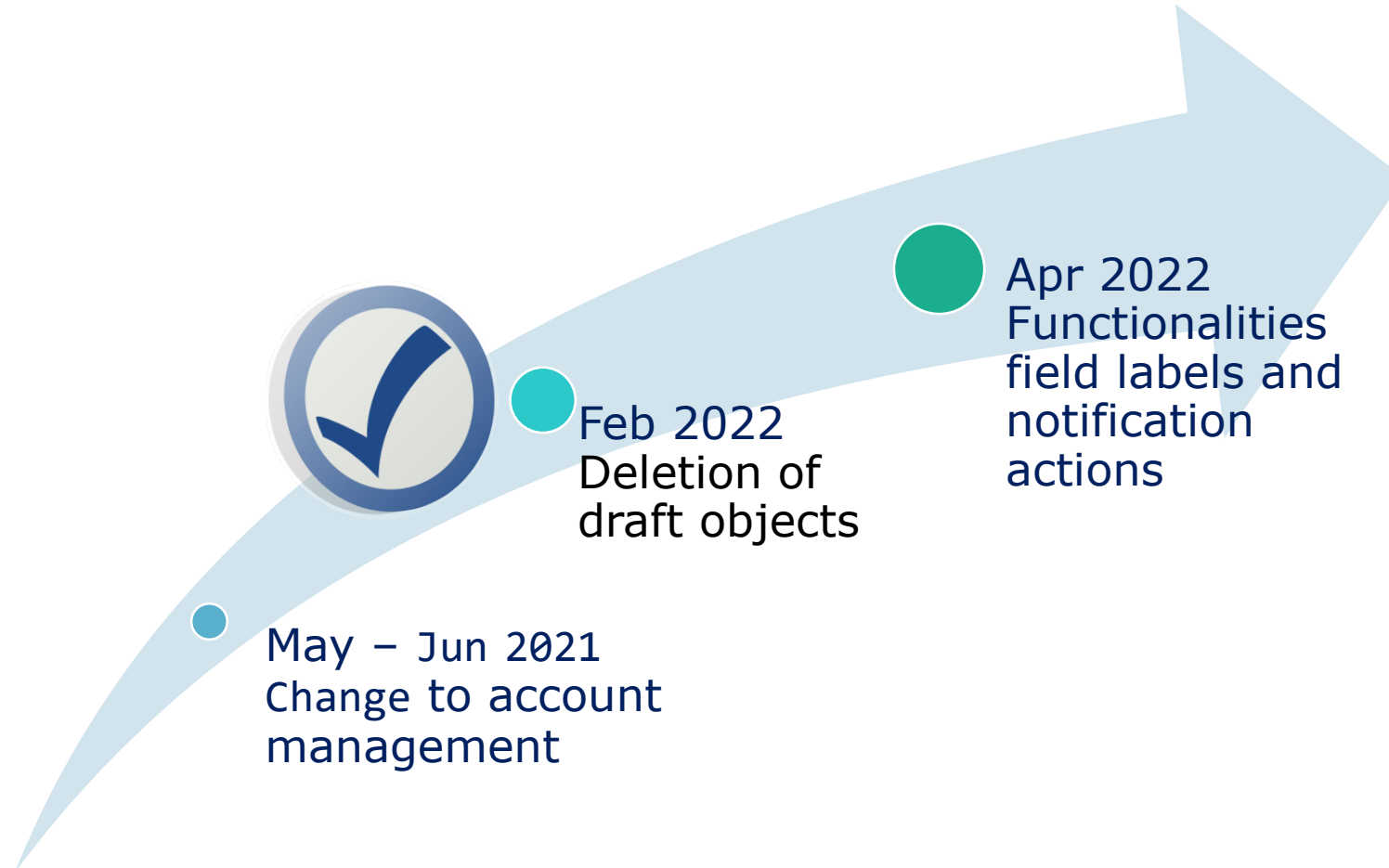


Martin
Third Parties



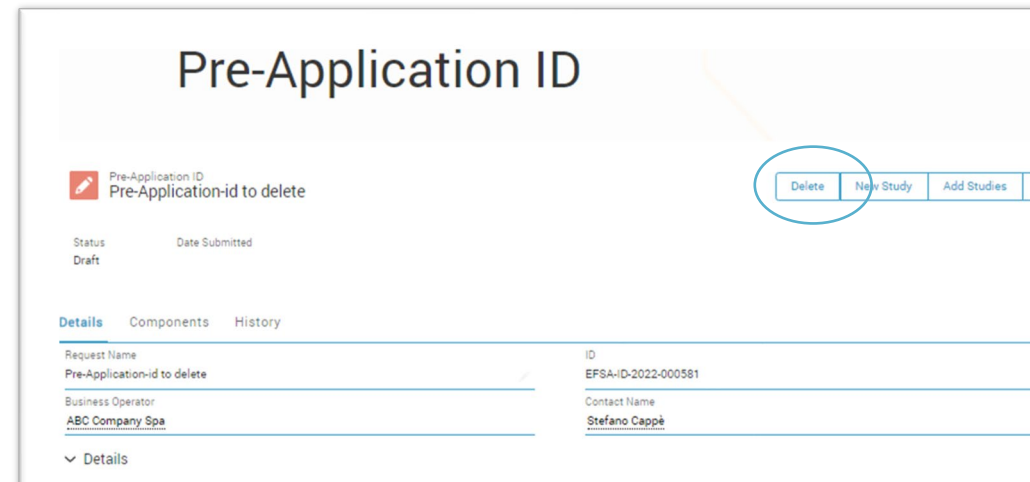
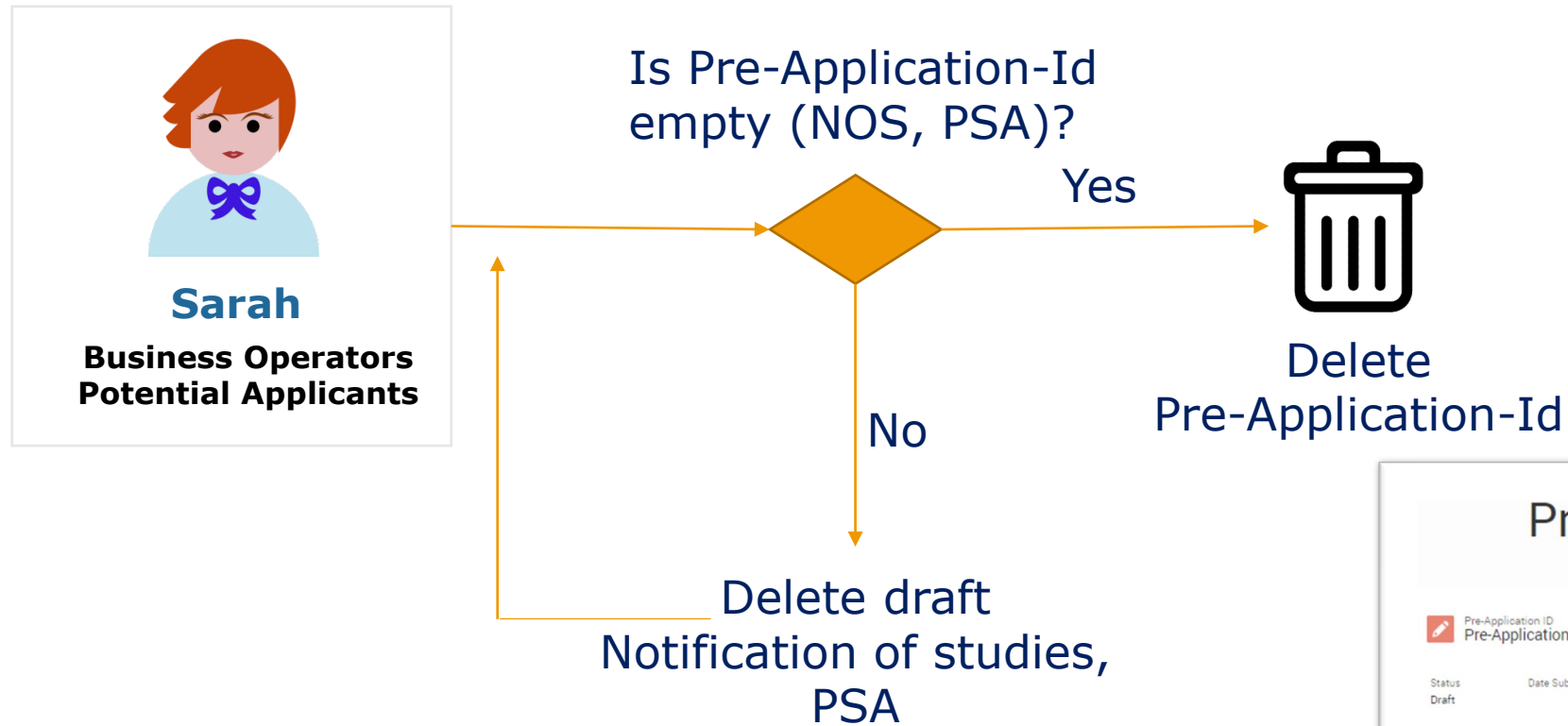
Introduced
June 2021

Releases after go-live



Deletion of draft objects

Deletion of 'draft' Pre-Application-ID



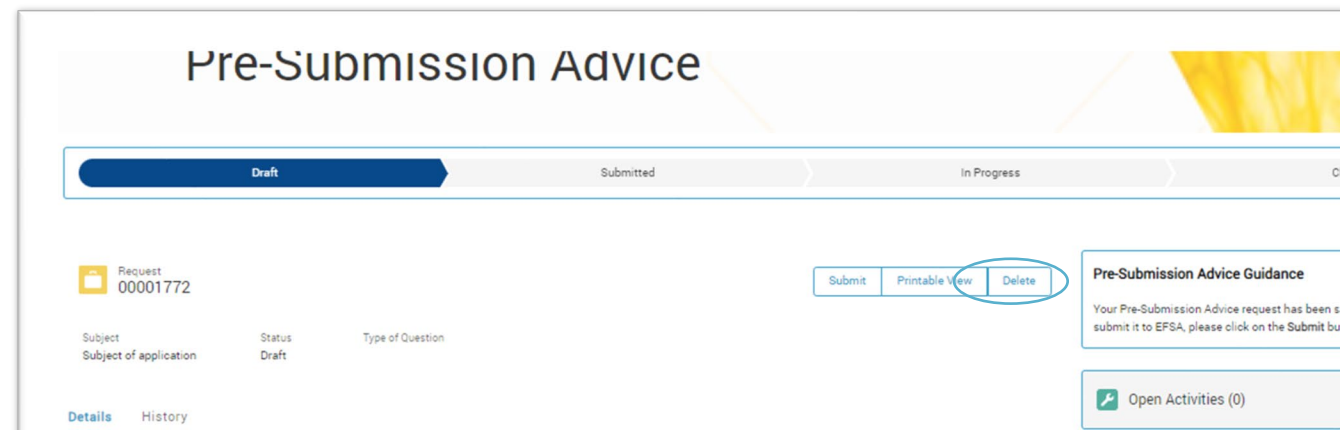
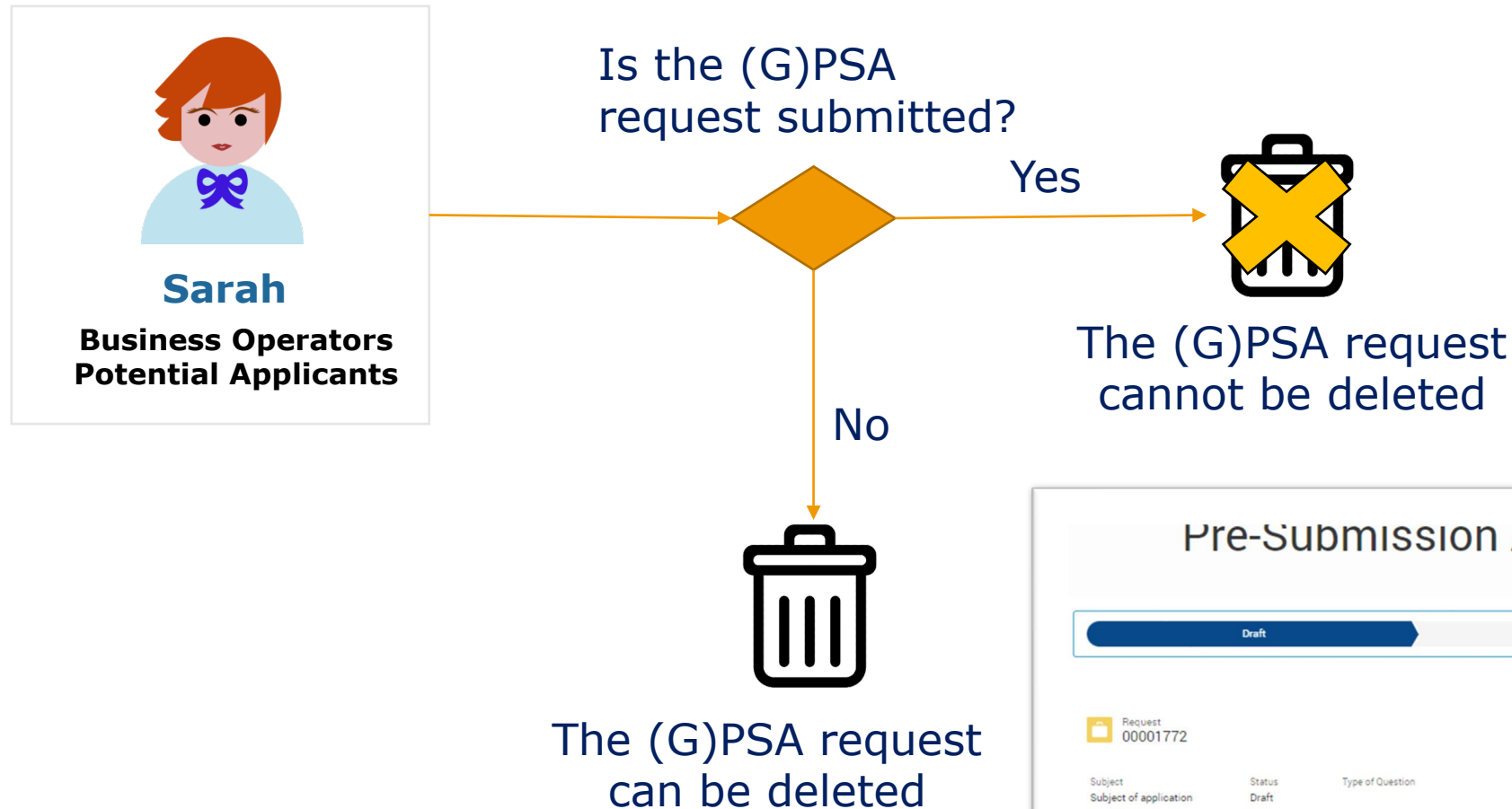
Deletion of draft objects

Deletion of 'draft' studies



Deletion of draft objects

Deletion of 'draft' (G)PSA



Deletion of draft objects

Deletion of 'draft' 'my components'



Releases after go-live



Fields and label amended

Details Components History

Study Title
Study to be deleted

Study Title (English Name)

Submitted to Internal Testing Facility

Former Application ID

Business Operator & Laboratory Details

Business Operator
ABC Company Spa

Business Operator Email
admin.efsa@atlantic-technologies.com

Study Scope

Study Type

International Standard Certification

Study Internal Reference ID

Study Objective

Study Design (Mandatory only for Renewal Request)

Study Guideline

Study Detailed Protocol

Study Notification Details

Notification Date

Notifier Comment

Co-Notifier Comment

Study Starting Date

Study Planned Completion Date

Justification for Delayed Notification

Laboratory

Laboratory Email

Test Item
Subject of application

Other Components

Food Domain
Food Improvement Agents

Authorisation Type
Food Additives

Application Type
Application for a modification of an already authorised food additive

Study Design Description

Co-Notification Date

Auto-Notified

Justification for Withdrawal

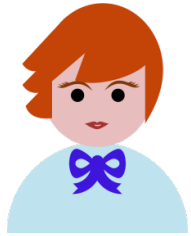
Justification for Delayed Notification

Extended to 2000 characters
Can be edited after (co-)notification

Justification for Withdrawal

Extended to 2000 characters
Can be edited (co-)notification

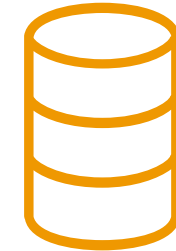
Cannot notify and co-notify the same study notification



Sarah

**Business Operators
Potential Applicants
Third Party of Lab**

Sara send a notification indicating LAB as laboratory



*Database of
Study Notifications*

Sara tries to co-notify for LAB



Sara is also
third party of
LAB

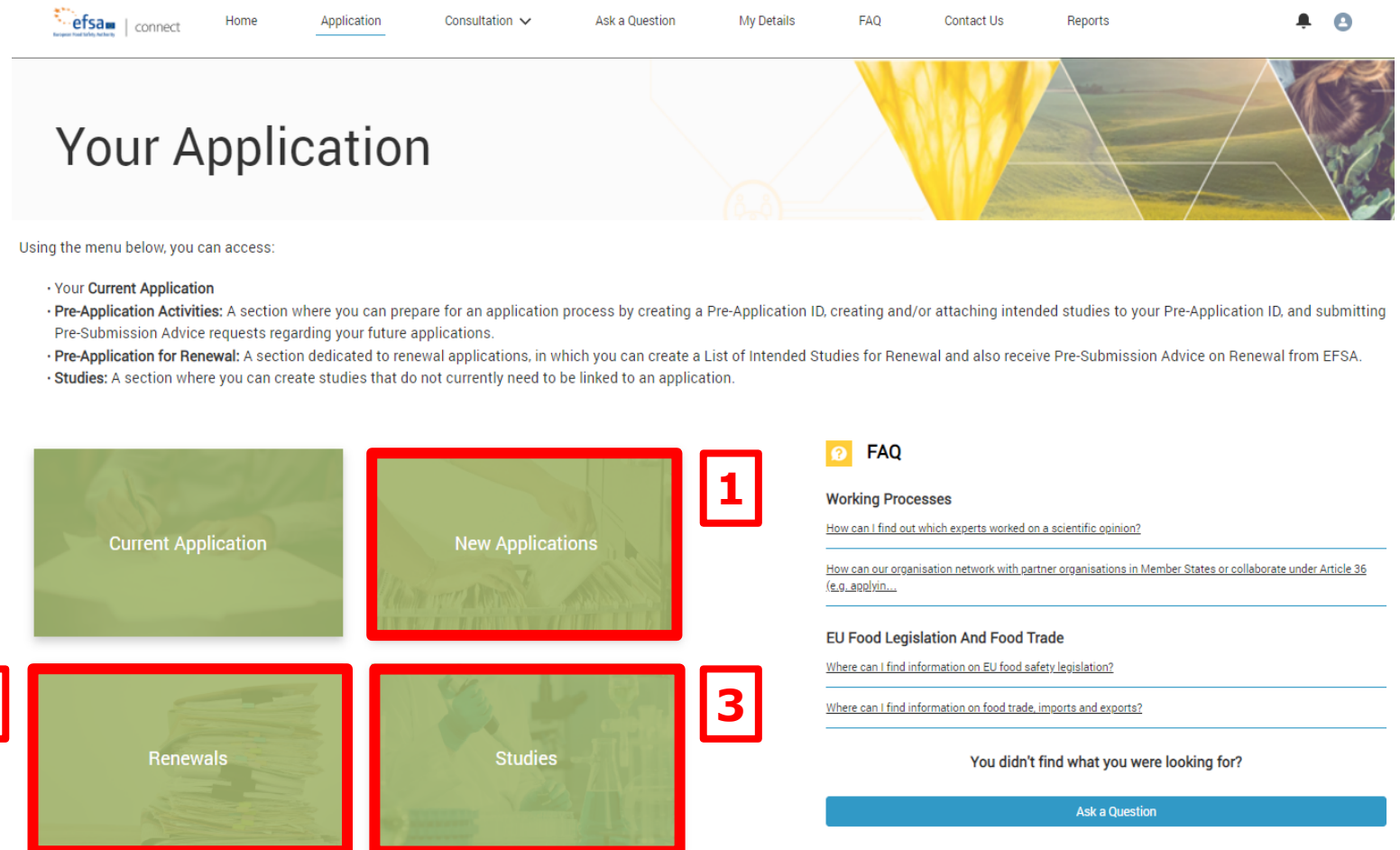
- Sep 21
 - Laboratory had issue to notify studies due to wrong address
 - Fix impossibility to send long lists of intended studies
- Oct 21
 - Some users were unable to perform co-notification
- Nov 21
 - Same intended study could be added several times to the list of intended study for renewal

New features on the list of intended studies for renewal

(Federico MORREALE, Chiara Selene FACCHINI)

Connect.EFSA currently has three different sections dedicated to pre-submission activities:

1. For new applications
2. For renewal applications
3. For notification of studies outside the pre-application ID



Using the menu below, you can access:

- Your **Current Application**
- **Pre-Application Activities:** A section where you can prepare for an application process by creating a Pre-Application ID, creating and/or attaching intended studies to your Pre-Application ID, and submitting Pre-Submission Advice requests regarding your future applications.
- **Pre-Application for Renewal:** A section dedicated to renewal applications, in which you can create a List of Intended Studies for Renewal and also receive Pre-Submission Advice on Renewal from EFSA.
- **Studies:** A section where you can create studies that do not currently need to be linked to an application.

1 New Applications

2 Renewals

3 Studies

FAQ

Working Processes

[How can I find out which experts worked on a scientific opinion?](#)

[How can our organisation network with partner organisations in Member States or collaborate under Article 36 \(e.g. aq/vin...\)](#)

EU Food Legislation And Food Trade

[Where can I find information on EU food safety legislation?](#)

[Where can I find information on food trade, imports and exports?](#)

You didn't find what you were looking for?

Ask a Question

Current set up of Connect.EFSA

Your Application

Current Application

New Applications

Access the **New Applications** section to **create study records and to notify/manage studies** associated to pre-application IDs.

Renewals

Studies

Access the **Renewal** section to **create intended studies and to notify/manage studies** associated to pre-application IDs for renewal.

List of Intended studies/Study Notification (1)

Study Title	EFSA Study Ide...	Status	Study With	Edit
Test delete a s...	EFSA-2022-000...	Draft	<input type="checkbox"/>	Delete

View All

The database of study notification shows together **studies notified according to Article 32b** and **intended studies for renewal (Article 31c(1))**.

Current set up of Connect.EFSA

Your Application

Current Application

New Applications

Renewals

Currently it is not possible to submit a new study notification when the list of intended studies is submitted, and the renewal pre-submission advice is ongoing

The workaround for this constraint is the **parallel notification** of the same study according to Article 32b from the Studies section, and after the renewal pre-submission advice is closed, the potential applicant adds the study to the pre-application ID for renewal.

You **cannot create a new Study** because the status of this Pre-Application ID for Renewal is Submitted. **You can only create a new Study when the associated Pre-Application ID for Renewal is in the status of Draft, Clarification Needed, or Closed.**

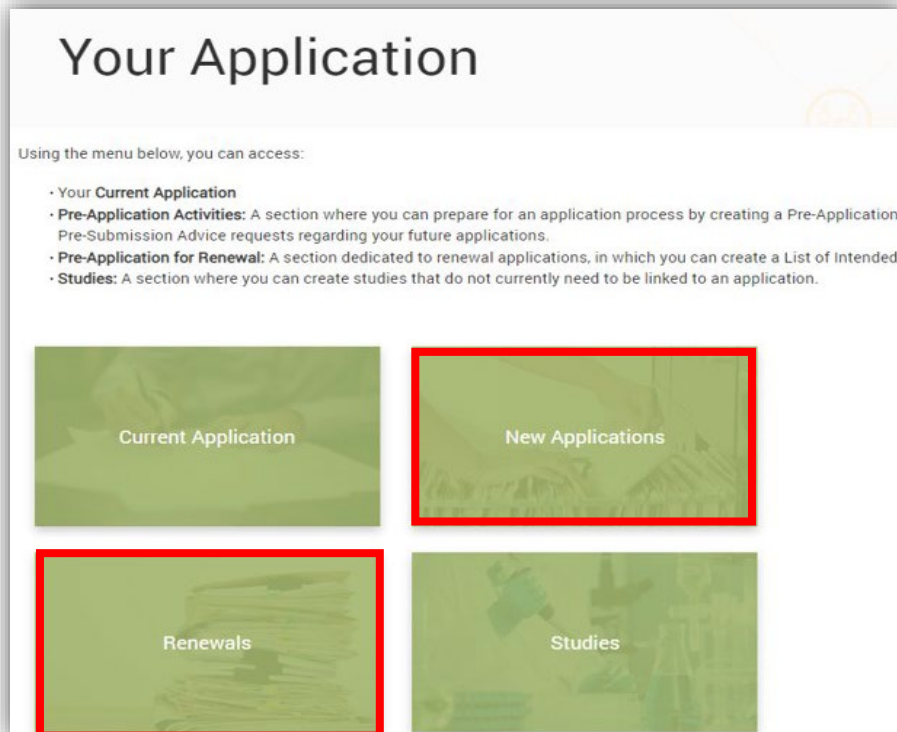
Finish

Towards a new Connect.EFSA layout

Our attention was focused on improving the experience of users that are working on their pre-submission activities.

We designed a **single access point** for potential applicants who are creating pre-application IDs

Old layout of Application section



Your Application

Using the menu below, you can access:

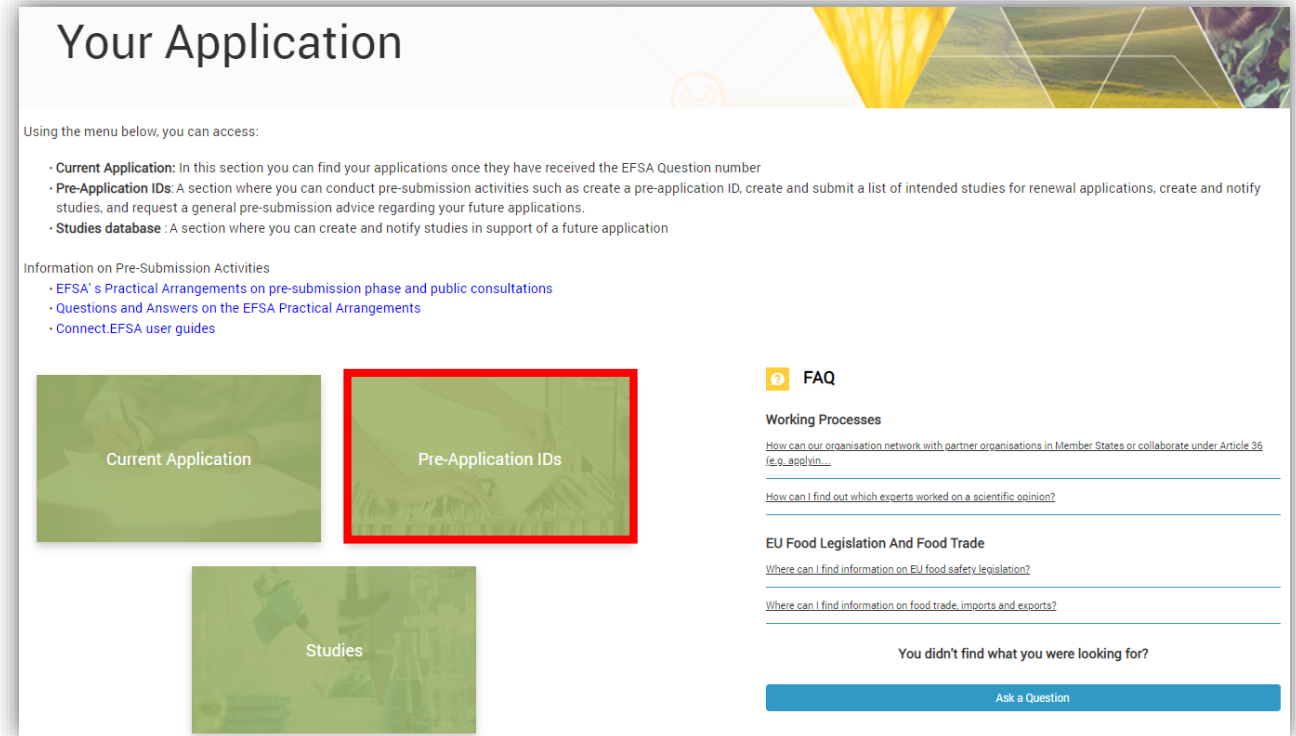
- Your **Current Application**
- **Pre-Application Activities:** A section where you can prepare for an application process by creating a Pre-Application Pre-Submission Advice requests regarding your future applications.
- **Pre-Application for Renewal:** A section dedicated to renewal applications, in which you can create a List of Intended
- **Studies:** A section where you can create studies that do not currently need to be linked to an application.

Current Application New Applications

Renewals Studies



New layout of Application section



Your Application

Using the menu below, you can access:

- **Current Application:** In this section you can find your applications once they have received the EFSA Question number
- **Pre-Application IDs:** A section where you can conduct pre-submission activities such as create a pre-application ID, create and submit a list of intended studies for renewal applications, create and notify studies, and request a general pre-submission advice regarding your future applications.
- **Studies database:** A section where you can create and notify studies in support of a future application

Information on Pre-Submission Activities

- [EFSA's Practical Arrangements on pre-submission phase and public consultations](#)
- [Questions and Answers on the EFSA Practical Arrangements](#)
- [Connect EFSA user guides](#)

Current Application Pre-Application IDs

Studies

FAQ

Working Processes

[How can our organisation network with partner organisations in Member States or collaborate under Article 36 \(e.g. apply in...\)](#)

[How can I find out which experts worked on a scientific opinion?](#)

EU Food Legislation And Food Trade

[Where can I find information on EU food safety legislation?](#)

[Where can I find information on food trade, imports and exports?](#)

You didn't find what you were looking for?

Ask a Question

New!

Pre-Application ID

Potential applicants find a revised **pre-application ID section** to work on their pre-submission activities.


In this page you can see the details of your Pre-application ID, as well as its related records. You can perform the following actions:

- Create a **Pre-application ID** to link all your pre-submission activities in support of your future application
- Access and review the requests of **General Pre-submission Advice**
- Access and review all **Intended Studies**
- Access and review all **Lists of Intended Studies** for renewal applications
- Access and review the **Components** Section

New Pre-Application ID

Pre-Application ID | General Pre-Submission Advice | Intended Studies | Lists of Intended Studies | Components

The list below contains all Pre-Application IDs that you have already created. Use the search bar on the right to search for a Pre-Application ID.

 My Pre-Application ID ▾

50+ items • Sorted by ID • Filtered by All pre-application ids - MyPreapplication

Search this list...

	Request Name	Note	ID ↓	Food Do...	Applicati...	Authoris...	Contact Name	C
1	Paid test Solution		EFSA-ID-2022-000610	Feed Additiv...	Application ...	Feed Additiv...	Werner Baumann	
2	New System TGM		EFSA-ID-2022-000609	Feed Additiv...	Application ...	Feed Additiv...	Sorina Puiu	
3	test		EFSA-ID-2022-000608	Feed Additiv...	Application ...	Feed Additiv...	Sorina Puiu	
4	Gloria Test 6		EFSA-ID-2022-000606	Pesticides P...			Werner Baumann	
5	Gloria Test 5		EFSA-ID-2022-000605	Feed Additiv...	Application ...	Feed Additiv...	Werner Baumann	

 **FAQ**

Working Processes

[How can our organisation network with partner organisations in Member States or collaborate under Article 36 \(e.g. applyin...](#)

[How can I find out which experts worked on a scientific opinion?](#)

EU Food Legislation And Food Trade

[Where can I find information on EU food safety legislation?](#)

[Where can I find information on food trade, imports and exports?](#)

You didn't find what you were looking for?

Ask a Question

Creation of a Pre-Application ID


One of the major changes in the layout of Connect.EFSA was made on the creation process of a new pre-application ID, which was unified by merging new and renewal pre-application IDs.

Potential applicants will no longer need to choose between two types of pre-application ID (i.e. new applications *versus* renewal applications).

New Pre-Application ID

*Request Name

*Business Operator

*Food Domain 


--None--

Authorisation Type

--None--

Application Type

--None--

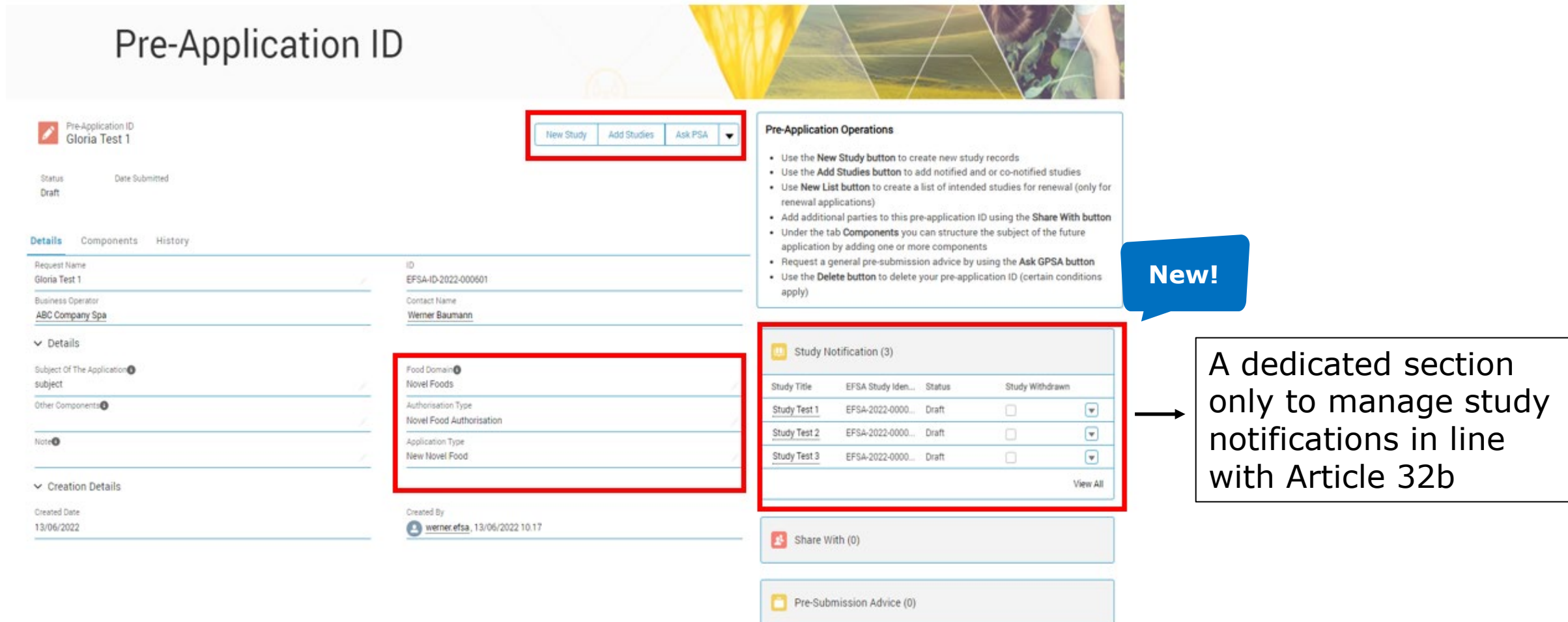
Note 

Confirm

The system uses the information provided in the field “Food Domain”, “Authorisation Type” and “Application Type” to activate dedicated functions of the pre-application ID, such as the creation of a list of intended studies for renewal.

Pre-Application ID – Case 1

In the following case the potential applicant wants to conduct pre-submission activities to support **a new application** for a new Novel Food.



The screenshot shows the 'Pre-Application ID' interface for 'Gloria Test 1'. The interface includes a top navigation bar with 'New Study', 'Add Studies', and 'Ask PSA' buttons. A 'Pre-Application Operations' section provides instructions for using these buttons. A 'Study Notification (3)' table lists three study records. A 'New!' callout points to the 'Study Notification' section, and an arrow points to a text box explaining its purpose.

Pre-Application ID

Pre-Application ID: Gloria Test 1

Status: Draft

Date Submitted:

Pre-Application Operations

- Use the **New Study** button to create new study records
- Use the **Add Studies** button to add notified and or co-notified studies
- Use **New List** button to create a list of intended studies for renewal (only for renewal applications)
- Add additional parties to this pre-application ID using the **Share With** button
- Under the tab **Components** you can structure the subject of the future application by adding one or more components
- Request a general pre-submission advice by using the **Ask GPSA** button
- Use the **Delete** button to delete your pre-application ID (certain conditions apply)

New!

Study Notification (3)

Study Title	EFSA Study Ident...	Status	Study Withdrawn
Study Test 1	EFSA-2022-0000...	Draft	<input type="checkbox"/> ▼
Study Test 2	EFSA-2022-0000...	Draft	<input type="checkbox"/> ▼
Study Test 3	EFSA-2022-0000...	Draft	<input type="checkbox"/> ▼

View All

Share With (0)

Pre-Submission Advice (0)

Food Domain
Novel Foods

Authorisation Type
Novel Food Authorisation

Application Type
New Novel Food

Request Name
Gloria Test 1

ID
EFSA-ID-2022-000601

Business Operator
ABC Company Spa

Contact Name
Werner Baumann

Subject Of The Application
subject

Other Components

Note

Creation Details

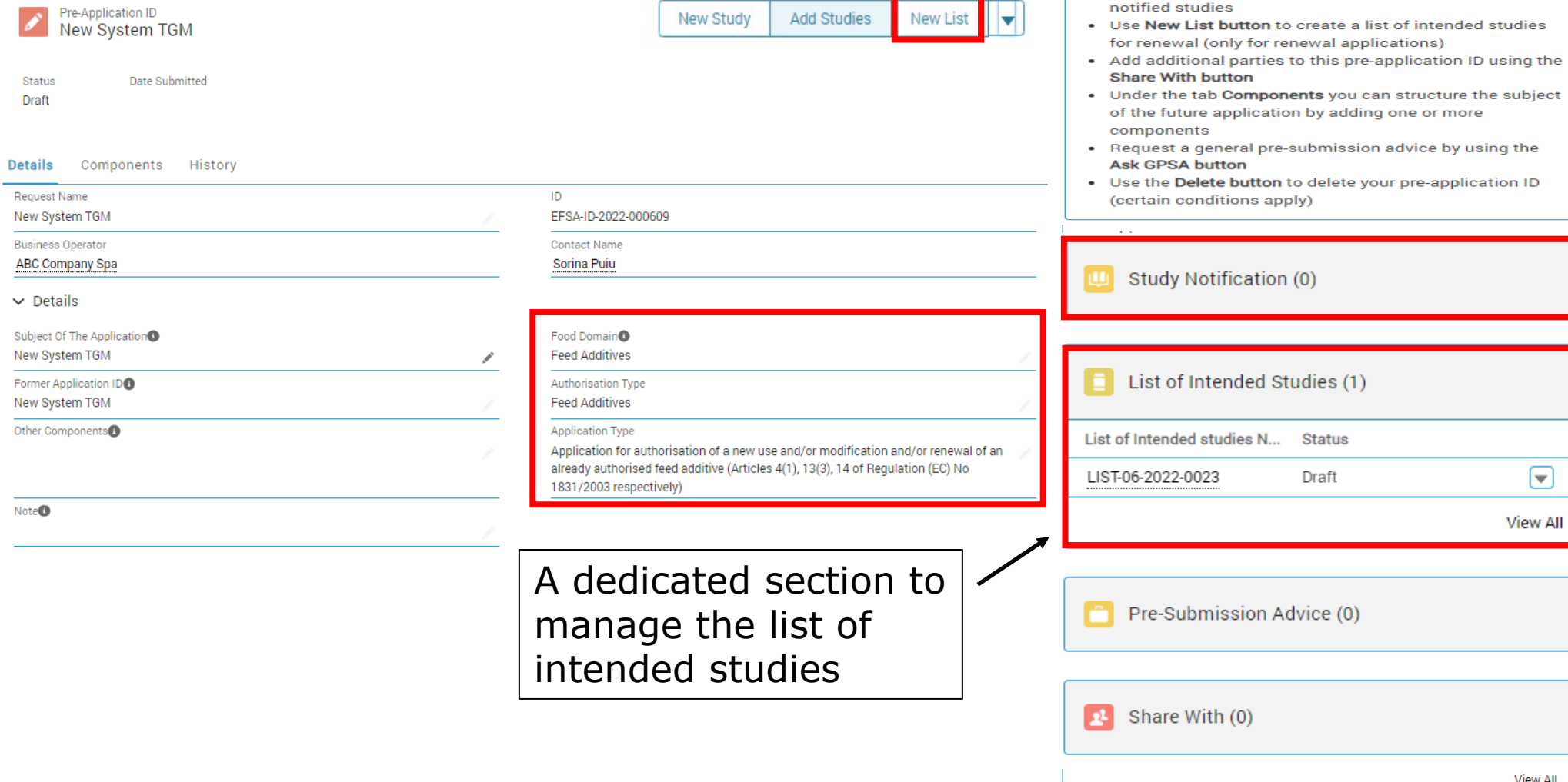
Created Date
13/06/2022

Created By
werner.efsa, 13/06/2022 10:17

A dedicated section only to manage study notifications in line with Article 32b

Pre-Application ID – Case 2

In the following case the potential applicant wants to conduct pre-submission activities to support **a renewal of a Feed Additive**.



The screenshot shows the 'Pre-Application ID' interface for 'New System TGM'. At the top, there are buttons for 'New Study', 'Add Studies', and 'New List', with a blue 'New!' callout bubble above the 'New List' button. Below these buttons, the status is 'Draft' and the date submitted is blank. The 'Details' tab is active, showing application information such as 'Request Name: New System TGM', 'Business Operator: ABC Company Spa', and 'Contact Name: Sorina Puiu'. A red box highlights the 'Food Domain' and 'Authorisation Type' fields, both set to 'Feed Additives'. The 'Application Type' is 'Application for authorisation of a new use and/or modification and/or renewal of an already authorised feed additive (Articles 4(1), 13(3), 14 of Regulation (EC) No 1831/2003 respectively)'. On the right, the 'Pre-Application Operations' section lists various actions. Below this, there are four summary cards: 'Study Notification (0)', 'List of Intended Studies (1)', 'Pre-Submission Advice (0)', and 'Share With (0)'. A red box highlights the 'List of Intended Studies (1)' card, which contains a table with one entry: 'LIST-06-2022-0023' with a status of 'Draft'. A blue 'New!' callout bubble is next to this card. A text box at the bottom left states 'A dedicated section to manage the list of intended studies' with an arrow pointing to the 'List of Intended Studies' card.

New!

Pre-Application ID
New System TGM

Status: Draft
Date Submitted:

Details Components History

Request Name: New System TGM
Business Operator: ABC Company Spa
Contact Name: Sorina Puiu

Food Domain: Feed Additives
Authorisation Type: Feed Additives
Application Type: Application for authorisation of a new use and/or modification and/or renewal of an already authorised feed additive (Articles 4(1), 13(3), 14 of Regulation (EC) No 1831/2003 respectively)

Pre-Application Operations

- Use the **New Study** button to create new study records
- Use the **Add Studies** button to add notified and or co-notified studies
- Use **New List** button to create a list of intended studies for renewal (only for renewal applications)
- Add additional parties to this pre-application ID using the **Share With** button
- Under the tab **Components** you can structure the subject of the future application by adding one or more components
- Request a general pre-submission advice by using the **Ask GPSA** button
- Use the **Delete** button to delete your pre-application ID (certain conditions apply)

Study Notification (0)

New!

List of Intended Studies (1)

List of Intended studies N...	Status
LIST-06-2022-0023	Draft

View All

Pre-Submission Advice (0)

Share With (0)

A dedicated section to manage the list of intended studies

Pre-Application ID – Case 2

List of Intended Studies

New!

Draft

Clarification Needed

Submitted

Administrative Check Completed

Undergoing Public Consultation

In Progress

Closed

List of Intended Studies
LIST-06-2022-0012

New Intended Study

Submit List

Delete



List of Intended Studies for Renewal Operations

You have saved this record as a draft. You can perform the following actions:

- Use the **New Intended Study** button to create a new intended study. They will subsequently be displayed in the table "Intended Studies"
- When the List of Intended Studies for Renewal is complete, click on the **Submit List** button
- You can **edit all the records** of the intended studies present in your list or **notify** them. **Note:** notified studies will be excluded from the list of intended studies upon submission
- Use the **Delete** button to delete your list of intended studies (certain conditions apply)
- Use the **Mass Conversion** button to select the intended studies to be notified

Business Operator
ABC Company Spa

Date Submitted

Pre-Application ID
New System TGM


List

Details

Mass Conversion

Intended Studies (1)

1 item • Updated a few seconds ago

	Study Title	Study Type	Study Objective	Study Guideline	Test Item	Study Design D...	Study Detailed ...	Converted	
1	Test New system 2	Acute toxicity: inhalation	Test New system 2	EU Method C.4-B (Determination of the 'Ready' Biodegradability - Modified OECD Screening Test)	New System TGM	Test New system 2	Test New system 2	<input type="checkbox"/>	

View All

Public Consultation (0)

Pre-Submission Advice on Renewal (0)

A dedicated page for potential applicants to prepare and manage a **list of intended studies** and follow the life-cycle of a **renewal pre-submission advice**.

Intended study for renewal layout

Intended Study

Intended Study
Test New system 3

Converted [List of Intended studies](#)
[LIST-06-2022-0012](#)

Study Title

Study Title
Test New system 3

Study Scope

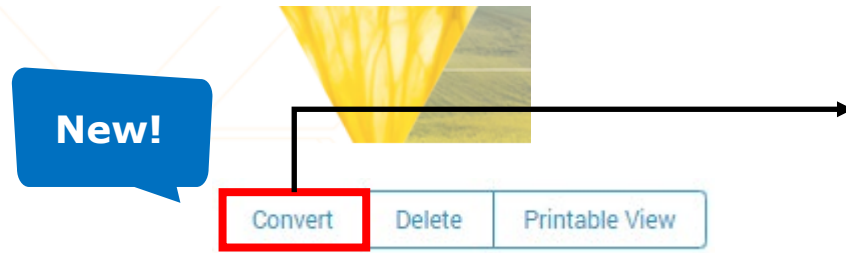
Study Type
Residues
Test Item
New System TGM

Study Design

Study Guideline
ISO 10156 (Gases and gas mixtures - Determination of fire potential and oxidizing ability for the selection of cylinder valve outlets)
Study Detailed Protocol
Test New system 3

Other Information

Converted



Convert button allows to transform an intended study in a notifiable draft study.

Study Title (English Name)
[List of Intended studies](#)
[LIST-06-2022-0012](#)
Study Objective
Test New system 3
Study Design Description
Test New system 3

Convert

Do you want to proceed with Study Conversion?
If you proceed with the conversion, the intended study record will be deleted by the system from the list of intended studies.

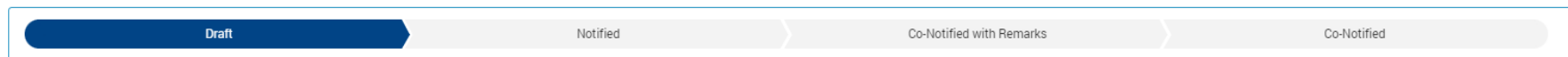
[Next](#)


Study Notification (2)			
Study Title	EFSA Study Id...	Status	Study Withdrawn
Test New syste...	EFSA-2022-0000...	Draft	<input type="checkbox"/> ▼
Test New syste...	EFSA-2022-0000...	Draft	<input type="checkbox"/> ▼

[View All](#)

Conversion example

In this example the former intended study “Test New system 3” was converted into a **notifiable draft study**. Potential applicants will find the usual layout for the study notification.



 Study
Test New system 3

EFSA Study Identification: EFSA-2022-00001150 Status: Draft Study Withdrawn:

[Edit](#) [Printable View](#)

[Select Operation](#)

[Details](#) [Components](#) [History](#)

Study Title
Test New system 3

Study Title (English Name) ⓘ

Submitted to Internal Testing Facility ⓘ

Business Operator & Laboratory Details

Business Operator ⓘ
ABC Company Spa

Business Operator Email
admin.efsa@atlantic-technologies.com

Study Scope

Study Type ⓘ
Residues

International Standard Certification ⓘ

Study Internal Reference ID ⓘ

Study Objective ⓘ
Test New system 3

Intended Study ID

Study Starting Date

Study Planned Completion Date

Justification for Delayed Notification ⓘ

Laboratory ⓘ

Laboratory Email

Test Item
New System TGM

Other Components ⓘ

Food Domain
Feed Additives

Authorisation Type
Feed Additives

Application Type
Application for authorisation of a new use and/or modification and/or renewal of an already authorised feed additive (Articles 4(1), 13(3), 14 of Regulation (EC) No 1831/2003 respectively)

Study Status Tracker

This Study has been saved as a **draft**. When it is ready to be submitted, please click on 'Select Operation' button and then **Notify** in the right-hand corner.

Please note that the following fields MUST contain a value before the Study can be notified:

- Study Title
- Study Starting Date
- Study Planned Completion Date

In Study Scope section:

- Study Type
- Food Domain
- Authorisation Type
- Application Type
- Study International Standard Certification
- Study Objective
- Study Test Item
- Components (where applicable)

Please note that all the fields related to the co-notifier and the field 'Submit to Internal Testing Facilities' can be filled in once you perform the notification (as explained above).

Pre-Application ID(s) (1)			
Request Name	Record Type	Link to Study: Created D...	
New System TGM	List of Studies for Renewal	13/06/2022 14.07	<input type="button" value="v"/>

[View All](#)

Conversion example

Pre-Application ID
New System TGM

New Study Add Studies New List

ID
EFSA-ID-2022-000609

Details Components History

Request Name
New System TGM

Business Operator
ABC Company Spa

ID
EFSA-ID-2022-000609

Contact Name
Sorina Puiu

Details

Subject Of The Application
New System TGM

Food Domain
Feed Additives

Former Application ID
New System TGM

Authorisation Type
Feed Additives

Other Components

Application Type
Application for authorisation of a new use and/or modification and/or renewal of an already authorised feed additive (Articles 4(1), 13(3), 14 of Regulation (EC) No 1831/2003 respectively)

Note

Pre-Application Operations

- Use the **New Study button** to create new study records
- Use the **Add Studies button** to add notified and or co-notified studies
- Use **New List button** to create a list of intended studies for renewal (only for renewal applications)
- Add additional parties to this pre-application ID using the **Share With button**
- Under the tab **Components** you can structure the subject of the future application by adding one or more components
- Request a general pre-submission advice by using the **Ask GPSA button**
- Use the **Delete button** to delete your pre-application ID (certain conditions apply)

Study Notification (2)

Study Title	EFSA Study Iden...	Status	Study Withdrawn
Test New syste...	EFSA-2022-0000...	Draft	<input type="checkbox"/>
Test New syste...	EFSA-2022-0000...	Notified	<input type="checkbox"/>

View All

List of Intended Studies (1)

List of Intended studies Name	Status
LIST-06-2022-0012	Draft

View All

Pre-Submission Advice (0)

Share With (0)

Information in the Pre-Application ID page after the conversion of the intended study into a notifiable study

New!

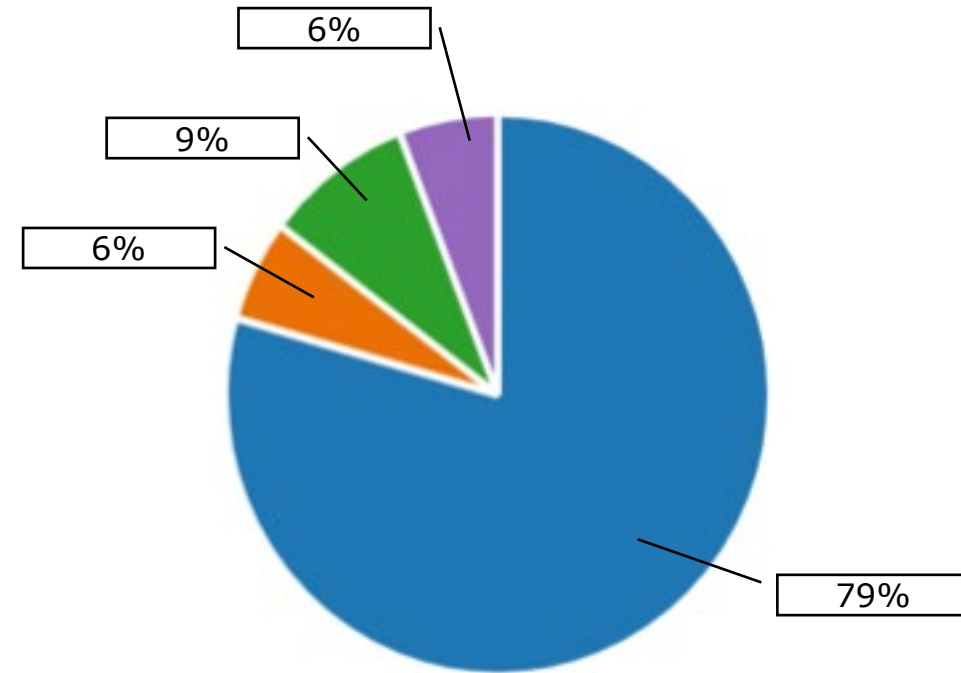
- ❑ Creation and management of pre-application IDs from a single access point.
- ❑ Dedicated section only for the list of intended studies and the renewal pre-submission advice.
- ❑ Two separate paths for intended studies for renewal (Article 32c(1)) and notified studies (Article 32b).
- ❑ Possibility to submit a list of intended studies to receive a renewal pre-submission advice and contemporarily create and notify other studies supporting such renewal from the same pre-application ID.
- ❑ More flexibility in managing studies supporting a future application for renewal. For instance, it will be possible to notify an intended study when this can no longer be considered as intended, if the status of the list of intended studies is “draft”, “clarification needed” or “closed”.
- ❑ Overcoming the parallel notification currently in place to allow notification of studies due to time constraints related to renewal process.

Survey results on new functionalities and next features to be expected

(Tomas ROVESTI)

Survey Results: participation

● Business Operator	27
● Laboratory	2
● 3 rd Party operating on behalf of business operators	3
● 3 rd Party operating on behalf of laboratories	0
● National competent authority (MS)	2



Anonymous survey
Total participants: 32 (incl. 2 respondents with more than one role)
Last year participants: 9

Quick login

Web interface

Quality control

Transparency

Quick support

Fit-for-purpose

Search Functionality

Clear structure

Pre-populated fields

Performance

Continuous improvement

Ease of use

Survey Results: Less Appreciated Aspects of NOS and Suggestions for Enhancements

Areas of improvement	Detail	Status
Field length limitations	<ul style="list-style-type: none"> • Study Internal Reference ID (10 chars) to be increased to 250 chars • Study Title (80 chars) to be increased to 300 chars by introducing field "<i>Study Title (full length)</i>" 	July '22 release Autumn '22 release
Ability to change laboratory	<ul style="list-style-type: none"> • The name of the laboratory commissioned to conduct a study is an information specific for each study notification. If the laboratory changes a new study notification is required 	n/a
Laboratory selection	<ul style="list-style-type: none"> • Display more information to clearly identify laboratory prior to submission of notification 	To priorities (2022)
Study Type	<ul style="list-style-type: none"> • Study Type – remove duplicated values • Food Domain – remove nonrelevant values • Study Type and Study Guidelines - improve searchability • Harmonized terminology for scientific research (Zenodo) 	Autumn '22 release
Notification messages	<ul style="list-style-type: none"> • Enhancement to content, relevance and frequency 	To consider (2023)

Survey Results: Less Appreciated Aspects of NOS and Suggestions for Enhancements

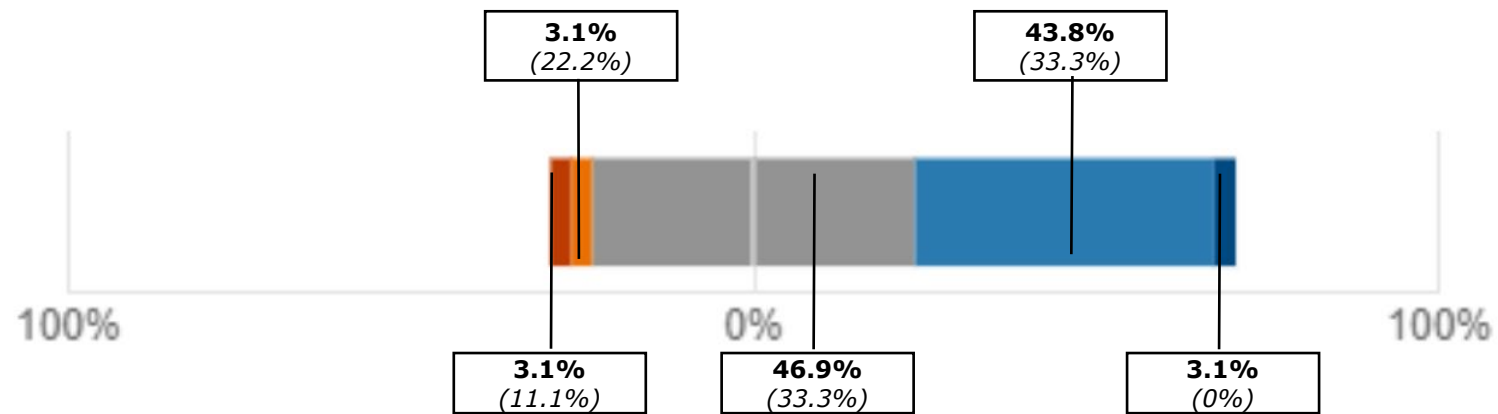
Areas of improvement	Detail	Status
Mandatory fields	<ul style="list-style-type: none"> Mandatory fields to be highlighted before notifying study (need to enforce at creation of record to implement) 	n/a
Integration with application portal	<ul style="list-style-type: none"> NOS to integrate with ESFC/IUCLID to reduce double entry 	To consider (2023)
Export functionality	<ul style="list-style-type: none"> Ability to export study and pre-application IDs records (.xlsx, .csv) 	Winter '22 release
Reporting	<ul style="list-style-type: none"> Possibility to sort, group and filter lists with study and pre-application IDs 	Winter '22 release
Import functionality	<ul style="list-style-type: none"> Ability to import study records in bulk 	To consider (2023)
Search improvements on study lists	<ul style="list-style-type: none"> Search list views by other columns than Study Title 	To consider (2023)

Survey Results: Less Appreciated Aspects of NOS and Suggestions for Enhancements

Areas of improvement	Detail	Status
Login experience	<ul style="list-style-type: none">• Six user accounts per organisation• Supported browsers: Google Chrome, MS Edge, Mozilla Firefox, Apple Safari. (latest stable versions)• Link: https://connect.efsa.europa.eu	n/a
Move of studies between PAIDs	<ul style="list-style-type: none">• Studies (draft or notified) cannot be moved between PAIDs. Study designed to support application to which also the pre-application ID is linked.• Adding notified studies (in bulk) to multiple pre-application IDs possible via Add Studies function to add notified studies to multiple pre-application IDs (consistent information).	n/a

Satisfaction Level for the Support

■ Highly dissatisfied ■ Dissatisfied ■ Neutral ■ Satisfied ■ Highly satisfied



Anonymous survey
Total participants: 32

This year results
(last year results)

Survey Results: Opportunities for Improving the Support

Areas of improvement	Detail	Status
System enhancements	Consider queries related to procedural aspects on NoS as well as the technical issues for future system enhancements	Currently considered during the analysis of new system enhancements
System enhancements news	Enhance communication with users informing about any improvement, error correction or new functionality.	News are regularly published on the EFSA Toolkit page and in the supporting channel for applicants on LinkedIn .
User manuals and help sentences	More short, specific tutorials, included directly in the platform while filling in the fields.	Help and guidance sentences on the platform have been revised and are constantly improved. User Guides are updated in line with releases and will be accompanied by tutorial in case of major changes in tool.

Survey Results: Opportunities for Improving the Support

Areas of improvement	Detail	Status
Communication, email alerts	Communication between the system and external users, emails should be sent not only to the organisation email	It is already possible to indicate an email address different than the organization email for NoS, webqueries and PSA
Ask a Question service	Direct contact with EFSA in case of need, time to deliver a reply for a request is rather long.	Replies on NoS related questions via Ask a Question are generally given in less than 15 WDs. Monitoring system in place to ensure urgent questions on NoS are replied in the shortest time possible. FAQ to be revised to include recurrent questions on PAID.
Supporting activities	General request of supporting activities such as dedicated conferences, meeting or clarification calls. support during the application process	Webinars, roundtable and other meeting occasion with stakeholders are organized regularly (next webinar on NoS scheduled for 14/9). Support during the application process -> GPSA. See also

Have your say - TG members presentations

(experience on the tool, future enhancements on tool and support)

Training needs and material

- [User Guide – Pre-application ID \(New Applications/Renewals\)](#)
- [User Guide – Notification of Studies](#)

Upcoming next:

- User Guides update (end July) and Info session on the Notification of Studies (mid September)
- Supporting channel for applicants on LinkedIn ([EFSA support to applicants](#))
- Monitor [Application Toolkit page](#) for latest news

Group closure and discussion

- Creation of **new** "EFSA Technical Group on the tools related to the implementation of the Transparency Regulation"
- **Objectives:** to enhance interaction and communication, exchange views and collect feedback on usability and possible further improvements and, where relevant, for EFSA to present enhancements of the tools before their implementation.
- Call for expression of interest will be launched soon, first meeting planned for September 2022



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