

Key facts and figures



- Outreach was good: 41% of participants were first-time attendees. 133 new newsletter contacts were generated.
- The event was well attended. The no-show rate (15%) is below the average of online events (22% in
- 98.6% of survey respondents declared that their event experience was good or excellent. This result exceeds the average customer satisfaction rate of EFSA's events (85% in 2020).
- The event was effective in enhancing the understanding of the topics discussed. 100% of participants declared that the event was extremely, very or somewhat useful in improving their knowledge.





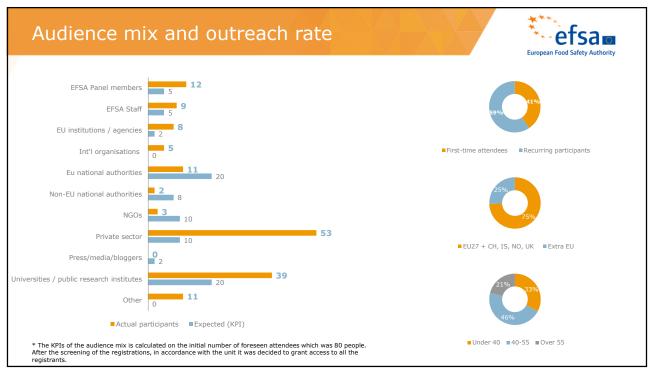


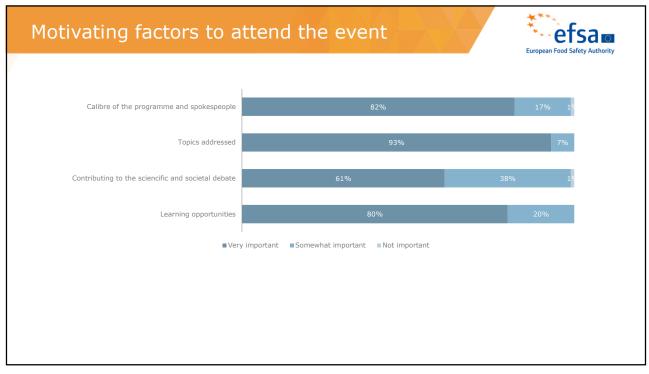


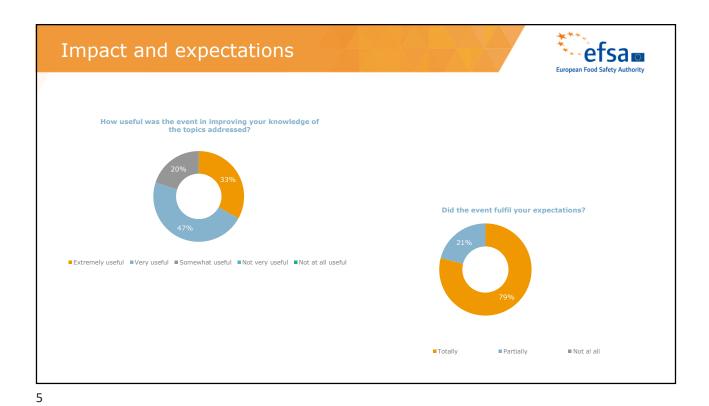




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Satisfaction Content of the event programme Relevance and variety of the topics addressed Time allocated to Q&A and interaction during the ■ Excellent ■ Below average Poor ■ Good ■ Average ■ Excellent ■ Good ■ Average ■ Below average ■ Poor The length of the event was Logistics and organisation Assistance and info before the event Registration tool Assistance during the event ■ Excellent ■ Good ■ Average ■Below average ■ Too long ■ Appropriate ■ Too short