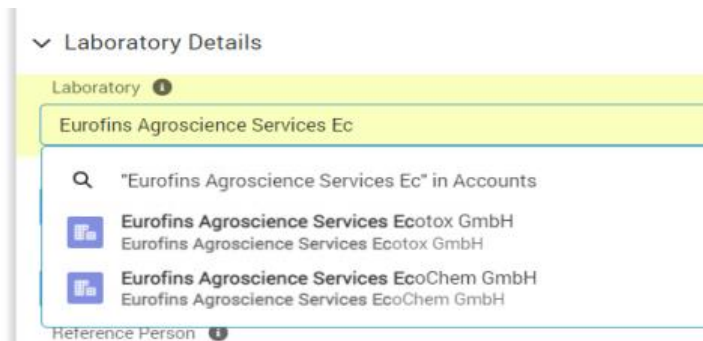
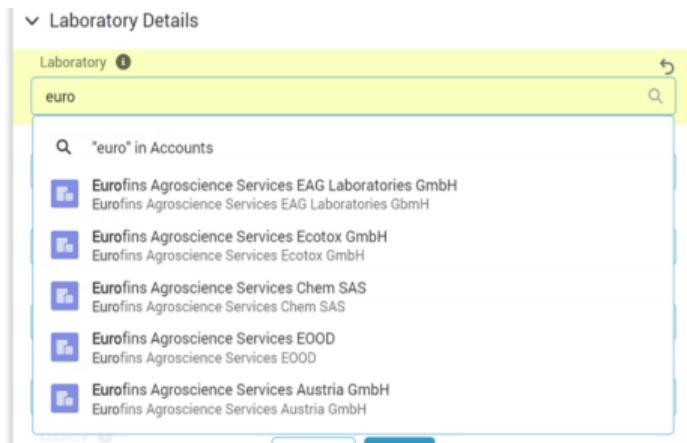


Limited dropdown for lab choice

- In case of a larger group with similar company names this leads to confusion as the full name of the company has to be entered for it to be shown.

Improvement suggestion: increase dropdown capacity or make it clear that the full name of a company has to be entered for it to be shown

Example: One of our clients thought EAS EcoChem is not registered on the EFSA platform since it is not shown until almost the full name is entered.



Limited options for labs in case studies are wrongly notified

- If lab notified and mail address provided by the business operator do not match
→ Limited information provided on the notification e-mail makes it hard to determine who to contact to correct the information.

Example: In this case the study belonged to us and our e-mail address was provided on the platform, but another EAS entity was entered as lab. The link from the mail then leads to an invalid page and sometimes the information provided does not make the source clear

Improvement suggestion: Include contact information of the notifier in the mail.

You have been asked to review a new study. Please either co-notify or co-notify with remarks the study within 30 days from today.

Study Name: [REDACTED]

Food Domain: Pesticides Peer Review (NAS)

Test Item: [REDACTED]

Description:

Date Submitted: 27/05/2021

To view the study, please click

here: [REDACTED]

PLEASE NOTE: If you have not yet registered for EFSA's portal, you should have also received a registration email with further instructions. Please set up your account before using the link above to review the study.

Limited options for labs in case studies are wrongly notified

- If a study has been notified for our lab that has not been contracted with us
→ No option on the platform to reject a study. We can only co-notify or co-notify with remarks. And if we do nothing the study will be notified for our lab by default after 30 days.

Improvement suggestion: Include option to reject notification