

79<sup>th</sup> Advisory Forum meeting Virtual meeting, 03-04 March 2021

# **Engagement and Communication Update**

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### Content



#### 2021 AND BEYOND

- Draft Communication Experts Network 2021 (CEN)
- Priority Topics and Campaigns
- EC Mandate on Risk Communication

#### PAST THREE MONTHS

- Recent Media Coverage
- SoMe Efforts and Threads
- Stakeholder Engagement Highlights

## Annual Work Plan 2021 - Objectives & Highlights



# Objective 1 - Coordinated communication

- Contribute to EFSA projects on implementing the Transparency Regulation
- Collaboration on Campaigns and Priority Topics
- Joint Media Relations activities

# Objective 2 - Sharing Best Practice

- Sharing MS Key Country issue
- Update of 'Best Practice for Crisis Communicators' guide
- Hot Topic calls

# Objective 3 - Targeted Risk Communication

- Joint social research project on "public ambiguity of the differences between hazard and risk"
- Cooperation on social research for jointly identified topics (dietary sugars, microplastics)

## Analytics workshop for CEN members



## The plan

Map volunteers & interests

Draft agenda mid March

Final Agenda May Event June

## **Our proposal**

Date: June 2021

Duration ½ day

- Aim: sharing best practices through concrete examples
- Audience: Communication practitioners (CEN, colleagues in the field of communication, Incl. ENVI agencies)
- Format: interactive online workshop





2021
Priority Topics
and
Campaigns

## Priority Topics 2021



Transparency Regulation	Bee health	Sustainable and healthy food	Chemicals in food	Animal health and welfare
Changes in the regulatory framework with focus on participatory processes, and proactive release of data - full openness of scientific information to the public and responding to citizens' needs	Review of the guidance on risk assessment of pesticides and bees  Authorisation of neonicotinoids  Systems-based approach to the environmental risk assessment of multiple stressors in honey bees	Edible insects, dietary guidelines (e.g. safety of sugar), new mandate on	Coordinated communication with MS on TiO2, BPA and endocrine disruptors Combined exposure to multiple chemicals (SPIDO) Raising awareness of OSOA (w/ECHA)	ASF follow-up mini campaign  Animal welfare advocacy for 2022 ANIT work (link to F2F)
EFSA stakeholders (technical) Concerned citizens (reputational)	MEPs, NGOs and thematic organisations	Informed audiences (including risk managers, nutrition practitioners and media)	Member state authorities (via the CEN, FP and AF)	Farmers and hunters  Policy makers

## Stop African Swine Fever Campaign: Key Visuals



## **Prevent, Detect, Report**









## 2021 campaign I The objectives



#### Make food choices with confidence!

- 1 Increase **awareness** that the EU food safety system is based on science
  - Starting from available social research data, showcase the role of science in protecting human, animal and plant health and the environment. Create localized content.
- 2 Encourage citizens to **think critically** about their everyday food choices
  - Use examples people can relate to, bringing the "business" of risk analysis closer to everyday life. Showcase some sources that are available, containing info that can inform our food choices.
- Inspire a call for action > "make food choices with confidence"
  - EU citizens to become part of the campaign by sharing how they act or think more critically after consuming campaign content

## World Food Safety Day 2021





#WorldFoodSafetyDay





7 June 2021 World Food Safety Day

# SAFE FOOD NOW FOR A HEALTHY TOMORROW

Food safety is everyone's business



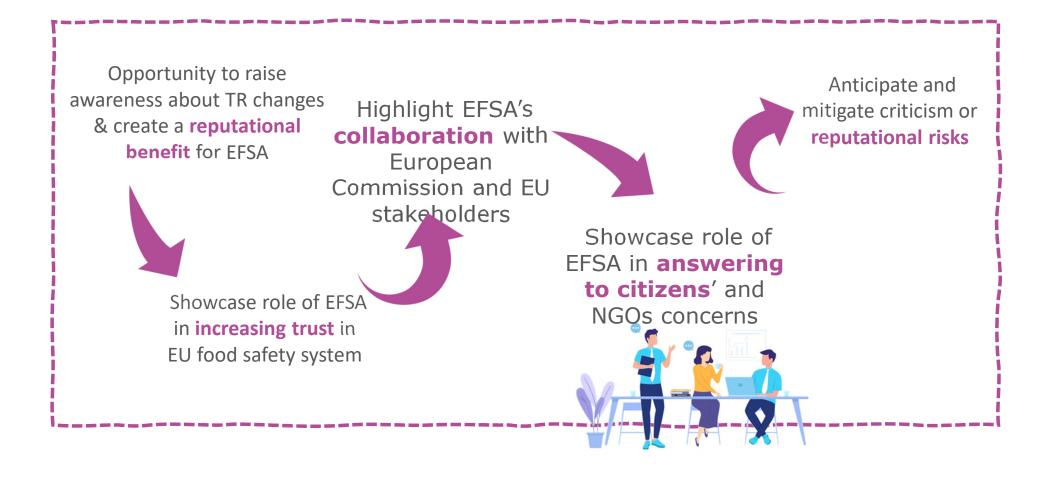
- EFSA/CEN coordinate to support the annual event
- Receive and share FAO/WHO communication pack to develop bespoke materials
- Joint cross-promotion of activities and materials from all relevant organisations
- Contribute to discussions of following year's themes & activities via the IRCLG



## Update on EC Mandate on Technical Assistance on Risk Communication

## TR Ext Comms plan | Opportunity for EFSA





## TR Ext Comms plan | Objectives & Audiences



## **High level**

#### **Target audience**

Concerned citizens Academia Media



- Increase awareness and understanding of measures put in place by to improve transparency
- Position EFSA as an organisation that cares for and respond to citizens' concerns, ultimately increasing trust in the EU food safety system
- Position EFSA as an organisation embracing technology & innovation to improve RA and enhance public health

## **Technical/Operational**

#### **Target audience**

Applicants and BOs Stakeholders' groups EFSA's partners



- Organise information related to TR in an accessible and meaningful way for interested stakeholders
- Provide relevant audience with resources to achieve a suitable level of awareness and understanding of TRderived changes, including related new tools and services

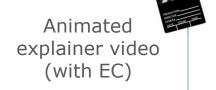


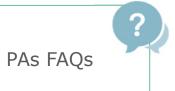
## TR Ext Comms plan | Leading up to 27 March





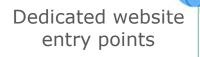




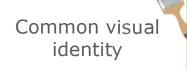








Promotion via CRM & newsletter





Third parties' engagement

EC-EFSA delebratory event

Support in promoting technical content & changes



Tier 1

## EC mandate: technical assistance on RC



## Science of Risk Communication (scientific report)

**Communication Product Catalogue** 

Dissemination
Guidelines
(best practice)

Mapping
Communication
capacities,
processes and
linkages through
fora and networks
(RAs & RMs)

## Scientific report | Timeline 2020-21







## Future of Communications at EFSA

### Editorial: Risk communication directions



## EDITORIAL APPROVED: XX Month 2021 doi:10.2903/j.efsa.2021.eNNNNN

#### Editorial: future directions for risk communications at EFSA

Anthony Smith, Domagoj Vrbos, Jacopo Alabiso, Arthur Healy, James Ramsay, and Barbara Gallani

#### Abstract

This editorial proposes directions for the European Food Safety Authority (EFSA) to meet its current and future obligations as a source of public information and communication on food-related risks in the EU. These directions are intended to guide EFSA's communications through changes driven by new legal obligations, a new organisational strategy cycle and social and technological evolution. This editorial summarises the rationales for shifts in some cases already underway towards embedding audience analysis throughout our risk communication practices, rolling out partnership approaches for producing and delivering public information and greater digital prowess and social media integration. It describes the main audience clusters for EU food safety risk communication, related content strategies and the technical and professional skills required to pursue them.

#### 14 Introduction

This reflection paper arises from a strengthened science-based approach to communication, which took root at the European Food Safety Authority (EFSA) over 2015-2020. It proposes directions for EFSA to evolve as a trustworthy and inclusive source of public information and communication on food-related risks in the EU. This thinking is needed to guide us through changes driven by new legal obligations, a new organisational strategy cycle and social and technological evolution. Foremost among these, the "Transparency Regulation" introduced fundamental changes to the EU food safety system and to many aspects of EFSA's core operations: governance, scientific cooperation with national competent authorities, the further opening of evidence used in risk assessments and, most importantly in this context, EFSA's role in EU-wide risk communication in a changed communications environment. The Regulation includes provisions for a new framework called the 'General Plan for Risk Communication' intended to strengthen the coherence of communication on food and feed safety Issues in the EU through increased cooperation and coordination among European and national risk assessment risk managers. The European Commission is responsible for implementing this framework and mandated EFSA to provide technical assistance on risk communication' to ensure a scientific basis for its development. A new 'EFSA Stratepy 2027', currently under development, marks the close of one

- Audience-driven approach
- Communication technologies & systems
- Content strategies & communication skills

<sup>&</sup>lt;sup>1</sup> Regulation (EU) 2019/1381 on the transparency and sustainability of the EU risk assessment in the food chain (O) L 231, 6.9, 2019), which amends, among others, the EU 'Food Law' Regulation (EC) No 178/2002.
<sup>2</sup> Mandate number M: 2020-2059 in the EFSA Register of Questions.

Reflection paper – an "internal focus" to complement GPRC implementation, EFSA Strategy, social/technological/demographic change

<sup>&</sup>lt;sup>1</sup> Angulation (EU) 2019/1381 on the transparency and sustainability of the EU risk assessment in the food chair (OI L 231, § 9.2019), which amends, among others, the EU Tood Law' Regulation (EC) No 178/2002.
<sup>2</sup> Mandate number M\_2020-0059 in the EFSA Register of Questions.



## Recent Updates

## Media Highlights (December 2020 - January 2021)



#### GAZZETTA DI PARMA





Europska agencija za sigurnost hrane o održavanju kvalitoto hrane tijekom božićnih blagdana



Faça as refeições de Natal em segurança: as recomendações Autoridade Europeia para a Segurança Alimentar



Mais pourquoi y a-t-il des pesticides dans la raclette?



### olivemagazine.gr



Συμβουλές για ένα ασφαλές γιορτινό τραπέζι από την Ευρωπαϊκή Αρχή για την Ασφάλεια των Τροφίμων (EFSA)

### euranetplus



## Il Giornale del Cibo Conoscere, Scoprire, Gustare,





SCADENZA DEI PRODOTTI: LA GUIDA DELL'EFSA PER PRODUTTORI E CONSUMATORI

## LTV.LV





## Insect Opinion Coverage







Grubs up! Mealworms are on the menu -but are we ready for them?



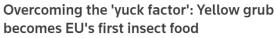




**QUOTA** Black soldier fly consumption requires food safety research

Ok Efsa a tarme della farina essiccate come alimento







**Bugs Head for European Menus After Mealworms Get Green Light** 

**Bloomberg** 









Un derivado de insectos está camino de ser el primero para consumo en la UE





From mealworms to 'miracle' berries, EU sees boom in novel food applications



EFSA's first completed assessment of dried yellow mealworms as novel food triggered great media attention around the globe. The news has been picked up by over 700 newswires, dailies and specialist news outlets. 11 interviews were carried out with EFSA's experts on the topic

## COVID-19 in Mink and Bird Flu Coverage





"Si alguien en el hogar está infectado, las mascotas susceptibles deberían someterse a pruebas"

## EFSA and ECDC's joint report on the prevention and control of the spread of coronavirus among minks

The news has been picked up by over 90 newswires, dailies and specialist news outlets. Two interviews with EFSA's experts were carried out



## EFSA's assessment, with ECDC, of Avian influenza

The news has been picked up by over 100 newswires, dailies and specialist news outlets



## SoMe Campaigns and Threads

## Animal Welfare Campaign (Phase III)



Phase III 27/11/2020 - 25/01/2021











...

Andrea Gavinelli @andreagavinelli · Jan 7

Replying to @EFSA EU @EU Commission and 5 others

These are decisive moments to steer EU farming towards innovation and new technologies and animal welfare is key to this process promoting alternative systems reflecting animal behaviour









Retweeted by



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12:09 PM - Dec 4, 2020 from Luxembourg - Twitter for iPhone

Senior Veterinary Adviser for Farmed Animals @Act4AnimalsEU, Animal advocate. Proud member @caring vets. Guerrilla gardener & keen nature lover, Views=my own,



Francisco Guerreiro 🚳 🥌 @FGuerreiroMEP Follows you

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MEP @greensEFA. Vegan. Feminist. Animal Welfare/activist

## **Inter-Agency Cooperation**







## #OneEU2022





#### **♣** Pinned Tweet



EFSA 🕢 @EFSA\_EU · Feb 2

The first #OneEU2022 Scientific Conference co-designed with @ECDC\_EU, @EU\_ECHA, @EUEnvironment, @EMA\_News, @EU\_ScienceHub will happen on 21-24 June 2022. Save the date and connect with us to shape a more sustainable future for !

Stay tuned for more info → bit.ly/3cz1aQ6





## Stakeholder Engagement Highlights

## Stakeholder events January-March 2021



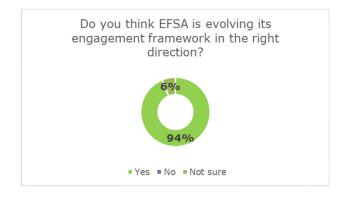
- Digital events series on evolution of stakeholder engagement; Workshop on Preparedness in Risk Assessment and Innovation, 26 January
- Webinar: Use of the XETA in the assessment strategy of the ECHA/EFSA guidance on endocrine disruptors,
   February
- Webinar: Introduction on notification of studies and pre-submission advice, 16 February

## Workshop on Preparedness in Risk Assessment and Innovation, 26 January – Main Outcomes



- 50 stakeholder organisations attended
- High participant satisfaction rate



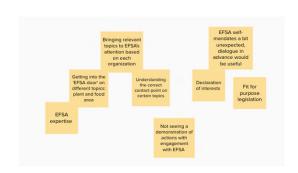


 Constructive input on engagement for preparedness and innovation in Risk Assessment

TAILORED WORKSHOPS/MEETINGS APPLICATIONS
PLUS NEW SCIENTIFIC TAILORED FEEDBACK MEETINGS VIRTUAL SETTING
REQUIREMENTS PLENARY CONSULTATIONS FEEDBACK PRE-SUBMISSION
ADVICE ON DATA DATA DATA CONSULTATIONS ATTEND EXCANGE EMAILS
TAILORED CALLS OBSERVER ADVICE WORKSHOPS
INTERACTIVE PUBLIC WORSHOPS

TAILORED WORKSHOPS





EXPOSURE DATA FROM EUROPE EXPOSURE DRIVEN

EFSA'S REMIT MODELLING KNOWN UNKNOWNS FILL KNOWLEDGE GAPS

SCIENCE BASEB EVIDENCE

DATABASES INTEGRATION SCIENCE BASED NEW RELEVANCE

IMPACT ON HEALTH EMERGING DOCUMENTED RISK

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POLICY PRIORITY AREA INTERNATIONAL COOPERATION EXPERT KNOWLEDGE IN COMPANIES

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EUROPEAN ROADMAPS

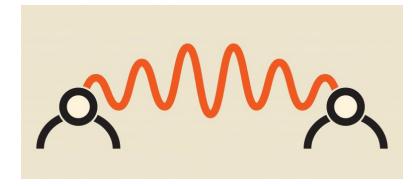
SCIENCE

### Stakeholder events – What comes next?



- 8th Stakeholder Bureau meeting, 16 March
- Roundtable with NGO Associations, 13 April
- Digital events series on evolution of stakeholder engagement; Workshop on Digital Collaboration Platform, 27 April
- 3rd European Conference on Xylella fastidiosa and XF-ACTORS final meeting, 29-30 April
- Scientific Colloquium 25 "A coordinated approach to assess the human health risks of micro- and nanoplastics in food," 6-7 May
- GMO Workshop on allergenicity assessment,
   15-16 June

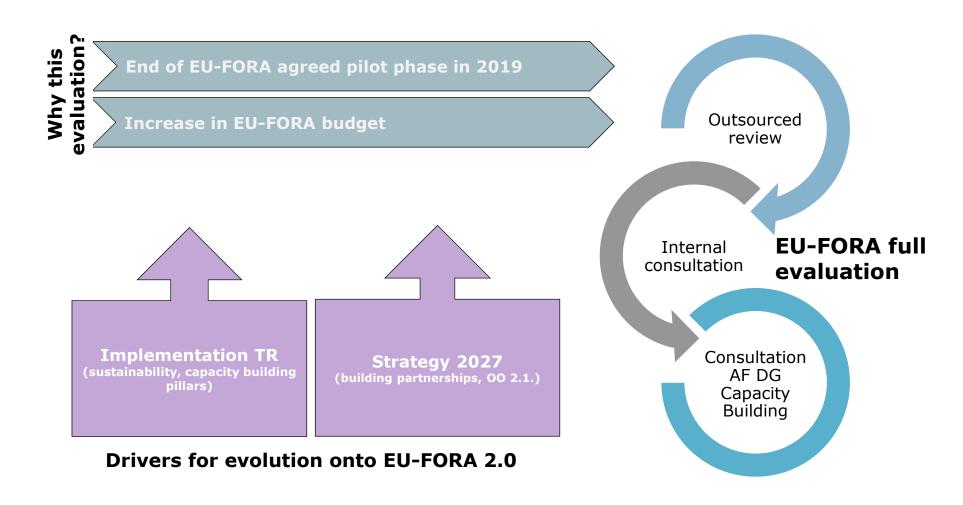






## 2020: EVALUATION OF THE EU-FORA PROGRAMME





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